

# SYNERGY3D

Geothermal Heat Pump with Water Heating for Radiant Floor Applications

- R-410A Refrigerant
- 3-6 Ton

Installation Information

Water Piping Connections

Hot Water Generator Connections

Electrical

Startup Procedures

Troubleshooting

Preventive Maintenance



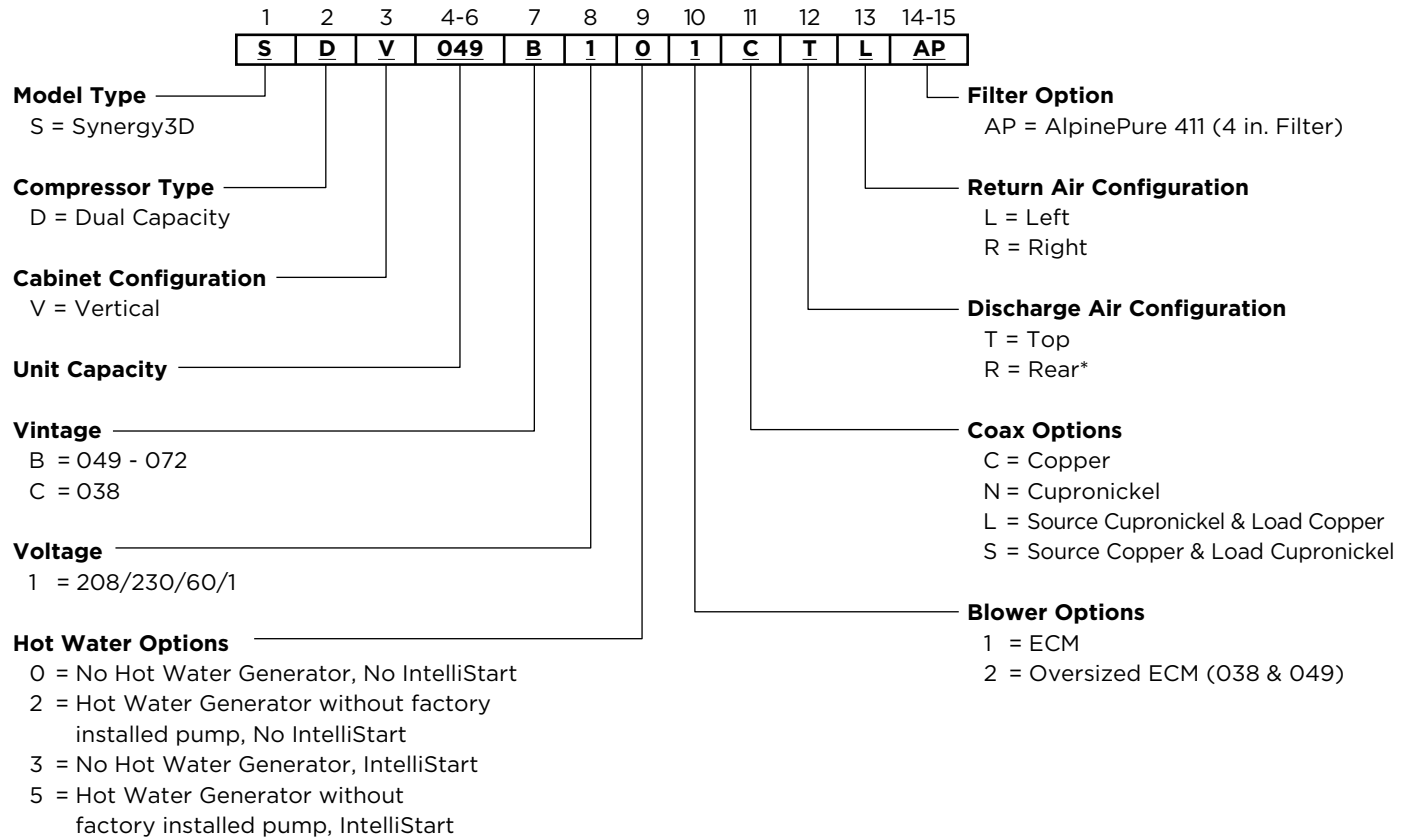


## Table of Contents

---

Model Nomenclature .....	4
General Installation Information .....	5
Closed Loop Ground Source Systems.....	8
Open Loop Ground Water Systems.....	9
Hot Water Generator Connections .....	10
Typical Buffer Tank Installation .....	10
Electrical Data .....	11
Thermostat Installation .....	12
Physical Data.....	13
Pressure Drop .....	13
Dimensional Data.....	14
Wiring Schematics.....	16
Hydronic Section .....	20
Microprocessor Control.....	22
Operating Limits.....	27
Operation Logic .....	27
Correction Factor Tables.....	28
Auxiliary Heat .....	29
Blower Performance Data.....	30
Startup.....	31
Startup and Troubleshooting Form.....	32
Heating Cycle Analysis .....	33
Operating Parameters .....	35
Troubleshooting .....	36
Preventative Maintenance.....	37
Replacement Procedures .....	37
Service Parts List .....	38

# Model Nomenclature



**NOTES:**

\* Rear discharge is only available on sizes 049, 064, and 072.  
 The factory installed Hot Water option (hot water generator) does not include a factory mounted circulating pump or temperature control. Kit DPK5 (ordered separately) includes field installed circulator, hot water tank adaptor, temperature limit, and installation instructions.

## General Installation Information

### Safety Considerations

Installation and servicing of heating and air conditioning equipment can be hazardous due to system pressure and electrical components. Only trained and qualified service personnel should install, repair or service heating and air conditioning equipment.

Untrained personnel can perform basic maintenance functions of cleaning coils and cleaning and replacing filters. All other operations should be performed by trained service personnel. When working on air conditioning equipment, observe precautions in the literature, tags and labels attached to the unit and other safety precautions that may apply.

Follow all safety codes. Wear safety glasses and work gloves. Use quenching cloth for brazing operations. Have fire extinguisher available for all brazing operations.



**WARNING:** Before performing service or maintenance operations on the system, turn off main power switches to the unit. Turn off accessory heater power switch if applicable. Electrical shock could cause serious personal injury.

### Moving and Storage

Move units in the normal “Up” orientation. Vertical units are not to be moved, but may be stored one upon another to a maximum height of two units. When the equipment is received, all items should be carefully checked against the bill of lading to be sure all crates and cartons have been received. Examine units for shipping damage, removing the units from the packaging if necessary. Units in question should also be internally inspected. If any damage is noted, the carrier should make the proper notation on the delivery receipt, acknowledging the damage.

### Unit Location

Locate the unit in an indoor area that allows easy removal of the filter and access panels, and has enough space for service personnel to perform maintenance or repair. Provide sufficient room to make water, electrical and duct connection(s). If the unit is located in a confined space, such as a closet, provisions must be made for return air to freely enter the space by means of a louvered door, etc. Care should be taken when units are located in unconditioned spaces to prevent damage from frozen water lines and excessive heat that could damage electrical components.



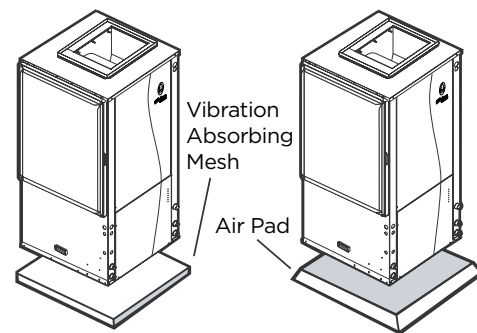
**CAUTION:** A minimum of 24 in. clearance should be allowed for access to front access panel.

### Setting Vertical Units

Prior to setting the unit in place, remove and discard the compressor hold down shipping bolt located at the front of the compressor mounting bracket.

Vertical units are available in left or right hand return configuration. Vertical units should be mounted level on a vibration absorbing pad slightly larger than the base to provide isolation between the unit and the floor. It is not necessary to anchor the unit to the floor (See Vertical Unit Mounting illustration).

#### Vertical Unit Mounting



### Duct System

An air outlet collar is provided on vertical top flow units to facilitate a duct connection, which is shipped inside the unit. A flexible connector is recommended for discharge and return air duct connections on metal duct systems. Uninsulated duct should be insulated with a minimum of 1 in. duct insulation. Application of the unit to uninsulated ductwork in an unconditioned space is not recommended as the unit's performance will be adversely affected. If the unit is connected to existing ductwork, a previous check should have been made to assure that the duct has the capacity to handle the air required for the unit application. If ducting is too small, as in the replacement of heating only systems, larger ductwork should be installed. All existing ductwork should be checked for leaks and repaired when necessary.

The duct system should be sized to handle the design airflow quietly. To maximize sound attenuation of the unit blower, the supply and return plenums should include internal duct liner of glass fiber or be of ductboard construction for the first few feet. If air noise or excessive airflow is a problem, the blower speed can be changed. See the Blower Performance and Blower Speed sections.

## General Installation Information cont.

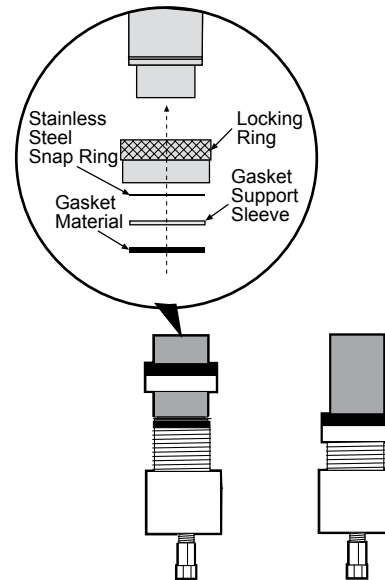
### Water Piping Connections

All Synergy3D source water connections are swivel piping fittings that accept a 1 in. Male Pipe Thread (MPT) (see Female Locking Ring illustration). The swivel pipe connector has a rubber gasket seal similar to a garden hose gasket, which when mated to the flush end of 1 in. threaded pipe provides a leak-free seal without the need for thread sealing tape or compound. Check to ensure that the rubber seal is in the swivel connector prior to attempting any connection. The rubber seals are shipped attached to the water line.

To make the connection to a ground loop system, mate the brass connector (supplied in CK4L and CK4L-GL connector kits) against the rubber gasket in the swivel connector, and thread the female locking ring onto the pipe threads, while maintaining the brass connector in the desired direction (see Female Locking Ring illustration). Tighten the connectors by hand and then gently snug the fitting with pliers to provide a leak proof joint. When connecting to an open loop (ground water) system, thread 1 in. MPT fitting into the swivel connector and tighten in the same manner as noted above. The open and closed loop piping system must include pressure/temperature taps for serviceability.

Never use flexible hoses smaller than 1 in. inside diameter on the unit and limit hose length to 10 ft. per connection. Check carefully for water leaks.

### Female Locking Ring



**NOTE:** Load side fittings are same type as source.



**CAUTION:** Water piping exposed to outside temperature may be subject to freezing.

## General Installation Information cont.

### Water Quality

In ground water situations where scaling could be heavy or where biological growth such as iron bacteria will be present, a closed loop system is recommended. The heat exchanger coils in ground water systems may, over a period of time, lose heat exchange capabilities due to a buildup of mineral deposits inside. These can be cleaned, but only by a qualified service mechanic, as special solutions and pumping equipment are required. Hot water generator coils

can likewise become scaled and possibly plugged. In areas with extremely hard water, the owner should be informed that the heat exchanger may require occasional flushing.

Units with cupronickel heat exchangers are recommended for open loop applications due to the increased resistance to build-up and corrosion, along with reduced wear caused by acid cleaning. Failure to adhere to the guidelines in the water quality table could result in loss of warranty.

Material		Copper	90/10 Cupro-Nickel	316 Stainless Steel
pH	Acidity/Alkalinity	7-9	7-9	7-9
Scaling	Calcium and Magnesium Carbonate	(Total Hardness) less than 350 ppm	(Total Hardness) less than 350 ppm	(Total Hardness) less than 350 ppm
Corrosion	Hydrogen Sulfide	Less than .5 ppm (rotten egg smell appears at 0.5 PPM)	10 - 50 ppm	Less than 1 ppm
	Sulfates	Less than 125 ppm	Less than 125 ppm	Less than 200 ppm
	Chlorine	Less than .5 ppm	Less than .5 ppm	Less than .5 ppm
	Chlorides	Less than 20 ppm	Less than 125 ppm	Less than 300 ppm
	Carbon Dioxide	Less than 50 ppm	10 - 50 ppm	10- 50 ppm
	Ammonia	Less than 2 ppm	Less than 2 ppm	Less than 20 ppm
	Ammonia Chloride	Less than .5 ppm	Less than .5 ppm	Less than .5 ppm
	Ammonia Nitrate	Less than .5 ppm	Less than .5 ppm	Less than .5 ppm
	Ammonia Hydroxide	Less than .5 ppm	Less than .5 ppm	Less than .5 ppm
	Ammonia Sulfate	Less than .5 ppm	Less than .5 ppm	Less than .5 ppm
	Total Dissolved Solids (TDS)	Less than 1000 ppm	1000-1500 ppm	1000-1500 ppm
Iron Fouling	Iron, Fe <sup>2+</sup> (Ferrous) Bacterial Iron Potential	< .2ppm	< .2 ppm	< .2 ppm
(Biological Growth)	Iron Oxide	Less than 1 ppm. Above this level deposition will occur.	Less than 1 ppm. Above this level deposition will occur.	Less than 1 ppm. Above this level deposition will occur.
Erosion	Suspended Solids	Less than 10 ppm and filtered for max of 600 micron size	Less than 10 ppm and filtered for max of 600 micron size	Less than 10 ppm and filtered for max of 600 micron size
	Threshold Velocity (Fresh Water)	< 6 ft/sec	< 6 ft/sec	<6 ft/sec

**Note:**  
Grains = PPM divided by 17  
mg/l is equivalent to PPM

### Freeze Detection Limit (Water Flow)

Set the freeze detection limit switch SW2 #2 to “Loop” on the printed circuit board for applications using a closed loop antifreeze solution. On applications using an open loop/ground water system, set to “Well” (the factory setting). If using closed loop and no antifreeze solution leave in “Well” position (the factory setting).

### Air Coil

To obtain maximum performance the air coil should be cleaned before start up. A 10% solution of dishwasher detergent and water is recommended for both sides of coil; a thorough water rinse should follow.

### Condensate Drain

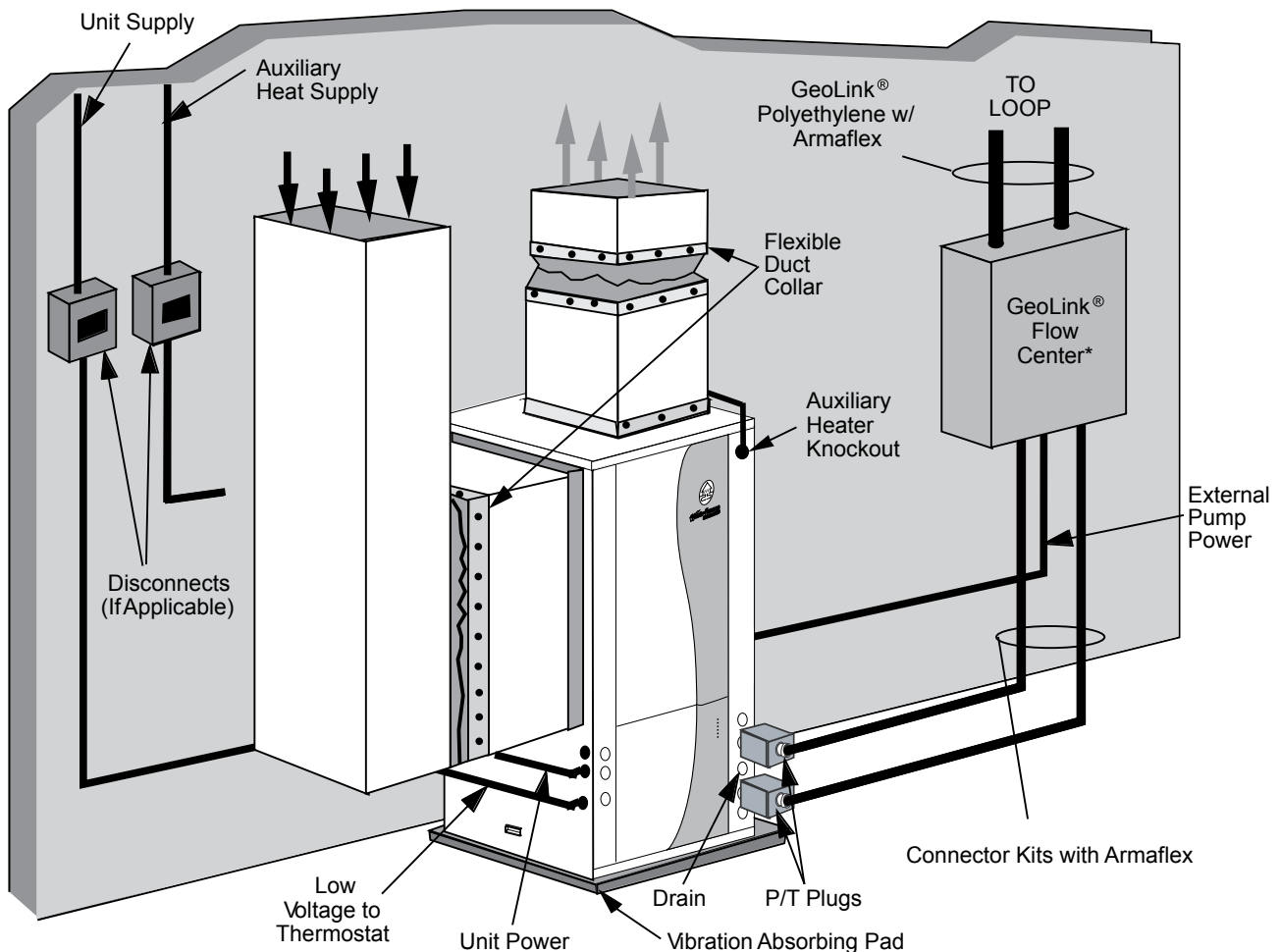
The internal condensate drain assembly consists of a drain tube, which is attached to the drain pan, a 3/4 in. PVC female adapter, and a flexible connecting hose. The female adapter may exit either the front or the side of the vertical cabinet. The adapter will be glued to the field-installed PVC condensate piping. A condensate hose is inside all cabinets as a trapping loop; therefore, an external trap is not necessary.

## Closed Loop Ground Source Systems

Once piping is completed between the unit, flow center and the ground loop (Figure 3), final purging and charging of the loop is needed. A flush cart (at least a 1.5 HP pump) is needed to achieve adequate flow velocity in the loop to purge air and dirt particles from the loop itself. Antifreeze solution is used in most areas to prevent freezing. Flush the system adequately to remove as much air as possible then pressurize the loop to a static pressure of 50-75 psi (winter) or 40-50 psi (summer). This is normally adequate for good system operation. Loop static pressure will fluctuate with the seasons. Pressures will be higher in the winter months than during the cooling season. This fluctuation is normal and should be considered when charging the system initially.

After pressurization, be sure to burp the pump. Open the screw 2 turns only in the end of the pump motor (if Grundfos® pumps are used) to allow trapped air to be discharged and to ensure the motor housing has been flooded. Ensure the loop flow center provides adequate flow through the unit by checking pressure drop across the heat exchanger (Refer to Pressure Drop table). Usually 2.5-3 gpm of flow per ton of cooling capacity is recommended in earth loop applications. Refer to Wiring Schematics for loop pump power wiring details.

### Closed Loop: Ground Source Application



\* For complete information, refer to GeoLink® Flow Center Installation Manual

### Multiple Units on One Flow Center

When two Synergy3D units or one Envision unit and one Synergy3D unit are connected to one loop pumping system, pump control is automatically achieved by connecting the slave terminals on connector P2 in both

units with 2-wire thermostat wire. These terminals are polarity conscious (see Figure 10). The loop pump(s) may be powered from either unit, whichever is more convenient. If either unit calls, the loop pump(s) will automatically start.



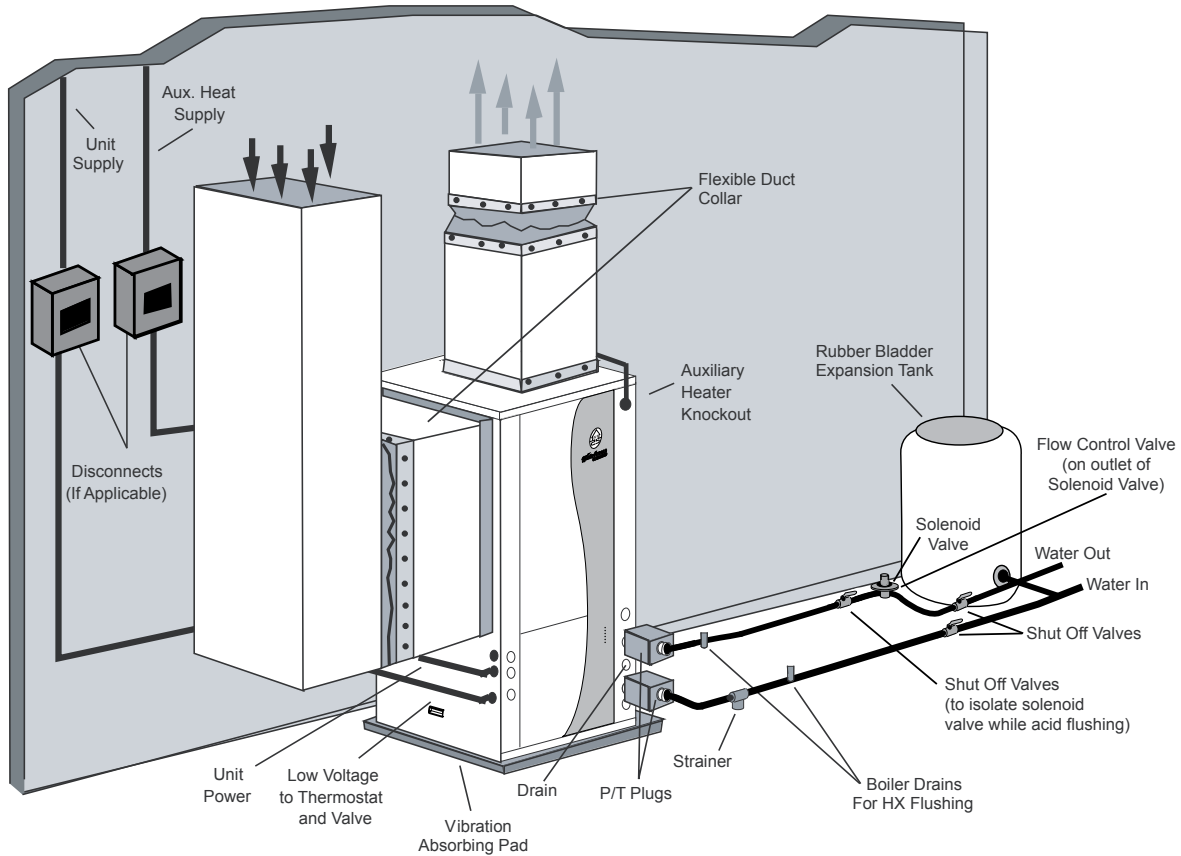
# Open Loop Ground Water Systems

Typical open loop piping is shown in the Open System: Ground Water Application. Always maintain water pressure in the heat exchanger by placing water control valves at the outlet of the unit to prevent mineral precipitation. Use a closed, bladder-type expansion tank to minimize mineral formation due to air exposure. Ensure proper water flow through the unit by checking pressure drop across the heat exchanger and comparing it to the figures in the pressure drop tables. Normally about 2 GPM flow rate per ton of

cooling capacity (1.5 GPM per ton minimum at 50° F) is needed in open loop systems.

Discharge water from the unit is not contaminated in any manner and can be disposed of in various ways such as recharge well, storm sewer, drain field, adjacent stream or pond, etc. depending on local building codes. Most local codes forbid the use of sanitary sewer for disposal. Consult your local building and zoning department to ensure compliance in your area.

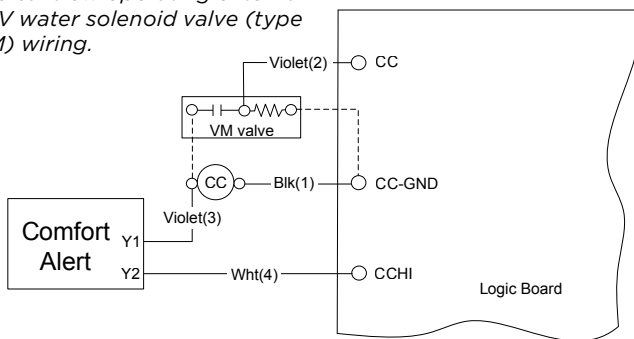
## Open System: Ground Water Application



**NOTES:** For open loop ground water systems or systems that do not contain and antifreeze solution, set SW2-#2 to the "Well" position.

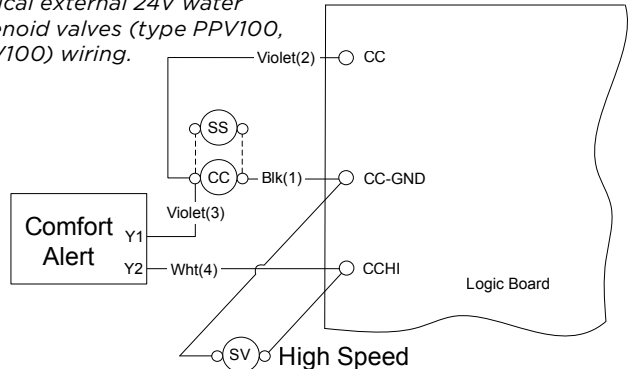
## Open Loop Solenoid Valve Connection Option

Typical slow operating external 24V water solenoid valve (type VM) wiring.



## BPV or PPV Valve Wiring

Typical external 24V water solenoid valves (type PPV100, BPV100) wiring.



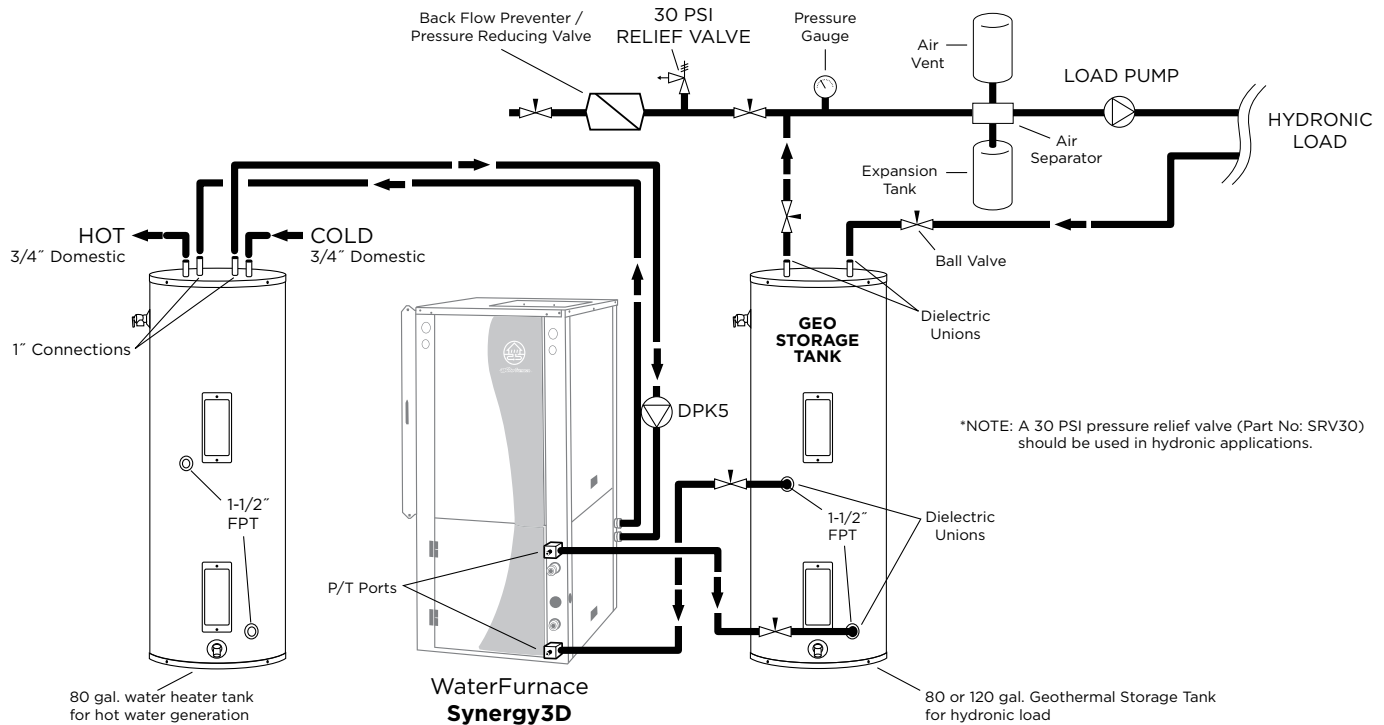
## Hot Water Generator Connections

To maximize the benefits of the hot water generator a minimum 50-gallon water heater is recommended. For higher demand applications, use an 80-gallon water heater as shown below or two 50-gallon water heaters connected in a series. Electric water heaters are recommended. Make sure all local electrical and plumbing codes are met for installing a hot water generator. The Synergy3D is not supplied with an internal circulator. A DPK5 kit will need to be purchased to connect to the hot water generator.

The DPK5 kit is supplied with installation instructions, circulator, tank adaptor and temperature limit switch. Be sure to burp the pump. Open the screw 2 turns only in the end of the pump motor (if Grundfos® pumps are used) to allow trapped air to be discharged and to ensure the motor housing has been flooded. A water softener has been flooded. A water softener is recommended with hard water (greater than 10 grains or 170 ppm total hardness).

## Typical Buffer Tank Installation

### Synergy3D with Hydronic Storage Tank and Domestic Water Heater Tank



### Synergy3D Hydronic Storage Tank Recommendations

Unit Model	Copper I.D. Pipe Size (in)	Flow Rates (GPM)	Maximum Feet of Pipe One Way	Total Number of Elbows	Recommended Storage Tank Size
SDV038	1.25	9	30'	10	80 U.S. Gals
SDV049	1.25	12	30'	10	80 U.S. Gals
SDV064	1.25	15	30'	10	120 U.S. Gals
SDV072	1.50	18	30'	10	120 U.S. Gals

# Electrical Data

## General

Be sure the available power is the same voltage and phase as that shown on the unit serial plate. Line and low voltage wiring must be done in accordance with local codes or the National Electric Code, whichever is applicable.

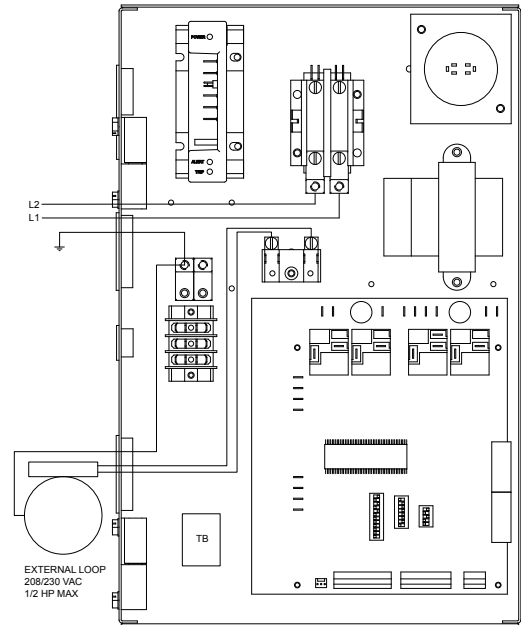
## Unit Power Connection

Line Voltage connection is made by connecting the incoming line voltage wires to the “L” side of the contactor as shown in Figure 9. Consult the Electrical Data table for correct fuse size.

## External Loop Pump Power Connection

If the unit is to be used with an external loop pump (FC1 or FC2 flow center), the pump(s) will be connected to the terminals on PB1 in the unit electrical box as shown in Figure 9. The pumps will automatically be cycled as required by the unit or by a secondary signal from another Synergy3D unit sharing the flow center. (Refer to the Wiring Schematics section.)

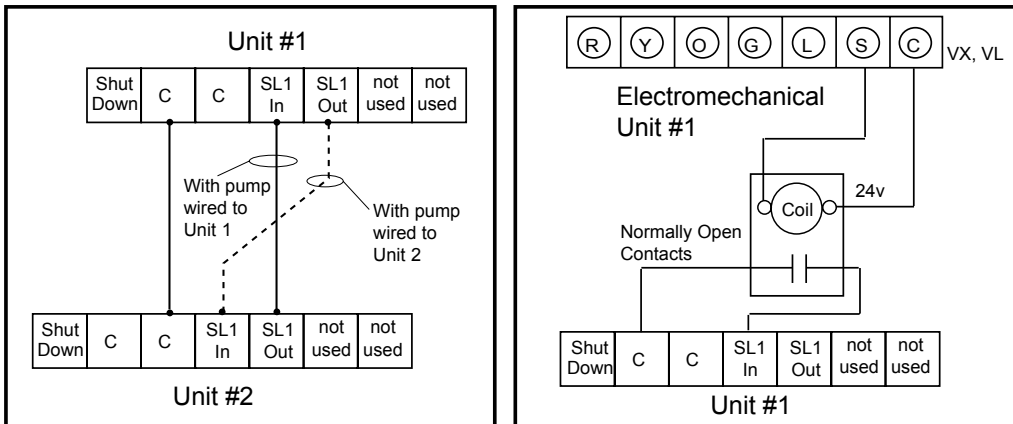
Synergy3D Line Voltage 208-230/60/1



## 208 Volt Operation

All 208-230 volt units are factory wired for 230 volt operation. For 208 volt operation, the red and the blue transformer wires must be switched on terminal strip PS1. (Refer to the Wiring Schematics section.)

## Wiring Multiple Units to One Flow Center



## Electrical Data cont.

Model	Rated Voltage	Voltage Min/Max	Compressor				Int Pump FLA	Ext Loop FLA	Blower Motor FLA	Total Unit FLA	Min Circ Amp	Max Fuse calc	Max Fuse/HACR
			MCC	RLA	LRA	LRA**							
038	208-230/60/1	197/254	26.0	16.6	82.0	29.0	1.07	5.4	4.0	27.1	31.2	47.8	45
038*	208-230/60/1	197/254	26.0	16.6	82.0	29.0	1.07	5.4	7.0	30.1	34.2	50.8	50
049	208-230/60/1	197/254	33.0	21.1	96.0	34.0	1.07	5.4	4.0	31.6	36.8	57.9	50
049*	208-230/60/1	197/254	33.0	21.1	96.0	34.0	1.07	5.4	7.0	34.6	39.8	60.9	60
064	208-230/60/1	197/254	40.0	25.6	118.0	41.0	1.07	5.4	7.0	39.1	45.5	71.2	70
072	208-230/60/1	197/254	42.5	27.2	150.0	53.0	1.07	5.4	7.0	40.7	47.5	74.7	70

Rated Voltage of 208-230/60/1.  
 HACR circuit breaker in USA only.  
 Local electrical codes overrule any wiring recommendations.  
 \* With optional 1 HP ECM2 motor  
 \*\*With optional IntelliStart

Min/Max Voltage of 197/254.  
 All fuses Class RK-5.

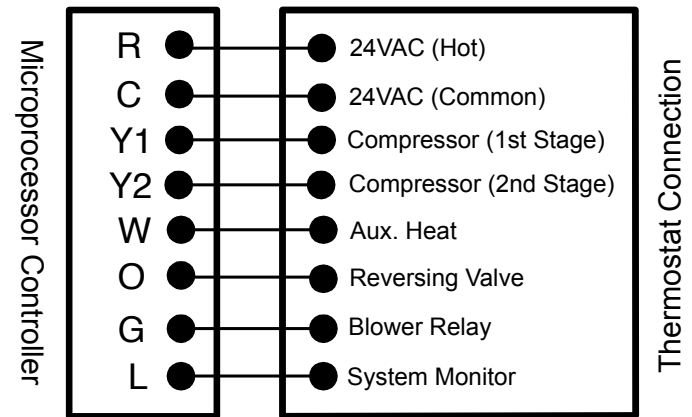
5/7/09

## Thermostat Installation

### Installation

Position the thermostat subbase against the wall so that it is level and the thermostat wires protrude through the subbase. Mark the position of the subbase mounting holes and drill holes with a 3/16 in. bit. Install anchors and secure base to the wall. Thermostat wire must be 8 conductor 18 AWG wire. Strip the wires back 1/4 in. (longer strip lengths may cause shorts) and insert the thermostat wires into the Synergy3D connector as shown in the Thermostat Wiring diagram. Tighten the screws to ensure good connections. The thermostat has the same type of connectors, requiring the same wiring. See instructions enclosed in the thermostat for detailed installation and operation information.

### Thermostat Wiring



### Other Thermostats

The Synergy3D unit is compatible with virtually any 24VAC thermostat. However, the multi-stage nature of this product requires a 3-stage heating/2-stage cooling type thermostat.



**NOTE:** DIP switch SW2-8 is required to be in the “OFF” position for the control to operate with FaultFlash or ComforTalk thermostats. SW2-8 in the “ON” position configures the control to operate with typical thermostats (continuous lockout signal). There must be a wire connecting Y2 on the microprocessor controller to 2nd stage compressor on the thermostat for proper operation.

## Physical Data

Model	038	049	064	072
Compressor (1 each)	Copeland Scroll			
Factory Charge R-410A, oz [kg]	102 [2.89]	111 [3.14]	128 [3.62]	128 [3.62]
<b>ECM Blower Motor &amp; Blower</b>	ECM Variable Speed			
Blower Motor Type/Speeds	ECM Variable Speed			
Blower Motor- hp [W]	1/2 [373]	1/2 [373]	1 [746]	1 [746]
Blower Wheel Size (Dia x W), in [mm]	11 x 10 [279 x 254]	11 x 10 [279 x 254]	11 x 10 [279 x 254]	11 x 10 [279 x 254]
<b>Coax and Water Piping</b>				
Loop Water Connections Size - Swivel - in [mm]	1 [25.4]	1 [25.4]	1 [25.4]	1 [25.4]
Hydronic Water Connections Size - Swivel - in [mm]	1 [25.4]	1 [25.4]	1 [25.4]	1 [25.4]
HWG Connection Size - Female Sweat (I.D.) - in [mm]	1/2 [12.7]	1/2 [12.7]	1/2 [12.7]	1/2 [12.7]
Coax & Piping Water Volume - gal [l]	1.3 [4.9]	1.6 [6.1]	1.6 [6.1]	1.6 [6.1]
<b>Vertical</b>				
Air Coil Dimensions (H x W), in. [mm]	28 x 25 [711 x 635]	32 x 25 [813 x 635]	36 x 25 [914 x 635]	36 x 25 [914 x 635]
Air Coil Total Face Area, ft <sup>2</sup> [m <sup>2</sup> ]	4.9 [0.451]	5.6 [0.570]	6.3 [0.641]	6.3 [0.641]
Air Coil Tube Size, in [mm]	3/8 [9.5]	3/8 [9.5]	3/8 [9.5]	3/8 [9.5]
Air Coil Number of rows	3	3	4	4
Filter Standard - 2 in [51 mm] Pleated MERV11 Disposable, in [mm]	28 x 30 [712 x 762]	32 x 30 [813 x 762]	36 x 30 [914 x 762]	36 x 30 [914 x 762]
Weight - Operating, lb [kg]	425	530	540	540
Weight - Packaged, lb [kg]	445	550	560	560

12/15/10

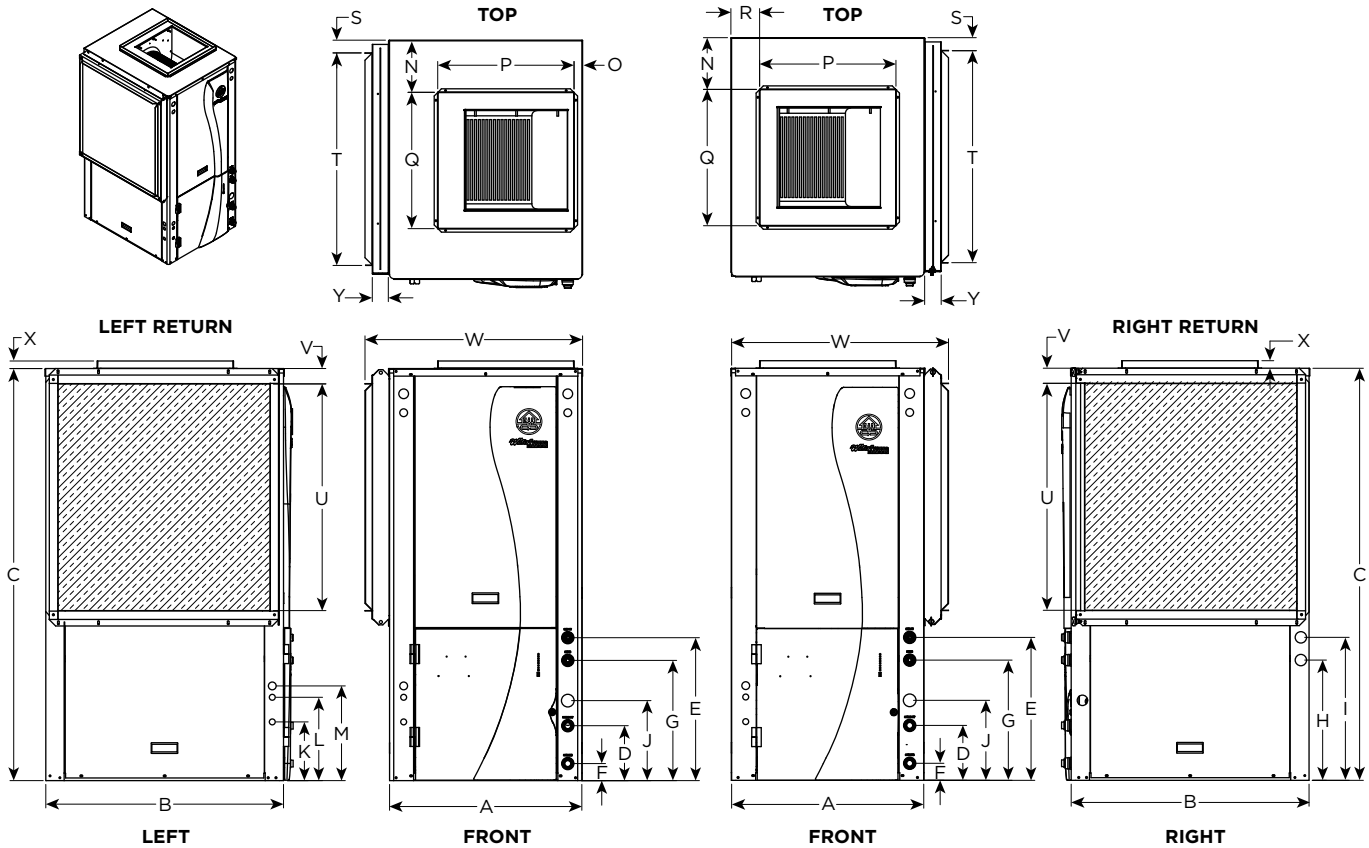
## Pressure Drop

Model	gpm	Pressure Drop (psi)				
		30°F	50°F	70°F	90°F	110°F
<b>038 full load</b>	5	1.2	1.2	1.1	1.0	1.0
	7	2.2	2.1	1.9	1.8	1.7
	9	3.4	3.2	3.0	2.8	2.6
	11	4.9	4.6	4.3	4.0	3.7
<b>038 part load</b>	4	0.9	0.8	0.8	0.7	0.7
	6	1.7	1.6	1.5	1.4	1.3
	8	2.8	2.6	2.5	2.3	2.1
	10	4.2	3.9	3.7	3.4	3.2
<b>049 full load</b>	6	1.2	1.2	1.1	1.0	1.0
	9	2.4	2.2	2.1	2.0	1.8
	12	3.9	3.6	3.4	3.2	2.9
	15	5.7	5.3	5.0	4.7	4.3
<b>049 part load</b>	5	1.1	1.1	1.0	0.9	0.9
	8	2.0	1.8	1.7	1.6	1.5
	11	3.4	3.1	2.9	2.8	2.5
	14	5.0	4.7	4.4	4.1	3.8
<b>064 full load</b>	8	2.0	1.8	1.7	1.6	1.5
	12	3.6	3.3	3.2	3.0	2.6
	16	6.5	6.0	5.6	5.2	4.8
	20	9.7	9.1	8.5	8.0	7.4
<b>064 part load</b>	6	1.2	1.2	1.1	1.0	1.0
	10	2.6	2.5	2.3	2.1	2.0
	14	5.0	4.7	4.4	4.1	3.8
	18	8.1	7.6	7.1	6.6	6.1
<b>072 full load</b>	12	3.6	3.3	3.2	3.0	2.6
	15	5.7	5.3	5.0	4.7	4.3
	18	8.1	7.6	7.1	6.6	6.1
	21	10.8	10.1	9.5	8.9	8.2
<b>072 part load</b>	10	2.6	2.5	2.3	2.1	2.0
	13	4.1	4.0	3.7	3.4	3.3
	16	6.5	6.0	5.8	5.4	5.0
	19	8.9	8.4	7.9	7.4	6.9

6/8/11

# Dimensional Data

## Topflow Discharge



Vertical Topflow Model	Overall Cabinet			Water Connections										Electrical Connections			
	A	B	C	D	E	F	G	H	I	J	Loop	Hydronic	HWG	K	L	M	
	Width	Depth	Height	Loop In	Hydronic Out	Hydronic In	Loop Out	HWG In	HWG Out	Condensate	Water FPT	Water FPT	Sweat (I.D.)	Low Voltage	Ext Pump	Power Supply	
038	in	25.6	31.6	50.4	7.3	18.9	2.3	15.9	13.6	16.6	10.6	1 in.	1 in.	1/2 in.	8.0	11.3	12.8
	cm	65.0	80.3	128.0	18.5	48.0	5.8	40.4	34.5	42.2	26.9	Swivel	Swivel	Female	20.3	28.7	32.5
049	in	25.6	31.6	54.4	7.3	18.9	2.3	15.9	15.9	18.9	10.6	1 in.	1 in.	1/2 in.	8.0	11.3	12.8
	cm	65.0	80.3	138.2	18.5	48.0	5.8	40.4	40.4	48.0	26.9	Swivel	Swivel	Female	20.3	28.7	32.5
064	in	25.6	31.6	58.4	7.3	18.9	2.3	15.9	15.9	18.9	10.6	1 in.	1 in.	1/2 in.	8.0	11.3	12.8
	cm	65.0	80.3	148.3	18.5	48.0	5.8	40.4	40.4	48.0	26.9	Swivel	Swivel	Female	20.3	28.7	32.5
072	in	25.6	31.6	58.4	7.3	18.9	2.3	15.9	15.9	18.9	10.6	1 in.	1 in.	1/2 in.	8.0	11.3	12.8
	cm	65.0	80.3	148.3	18.5	48.0	5.8	40.4	40.4	48.0	26.9	Swivel	Swivel	Female	20.3	28.7	32.5

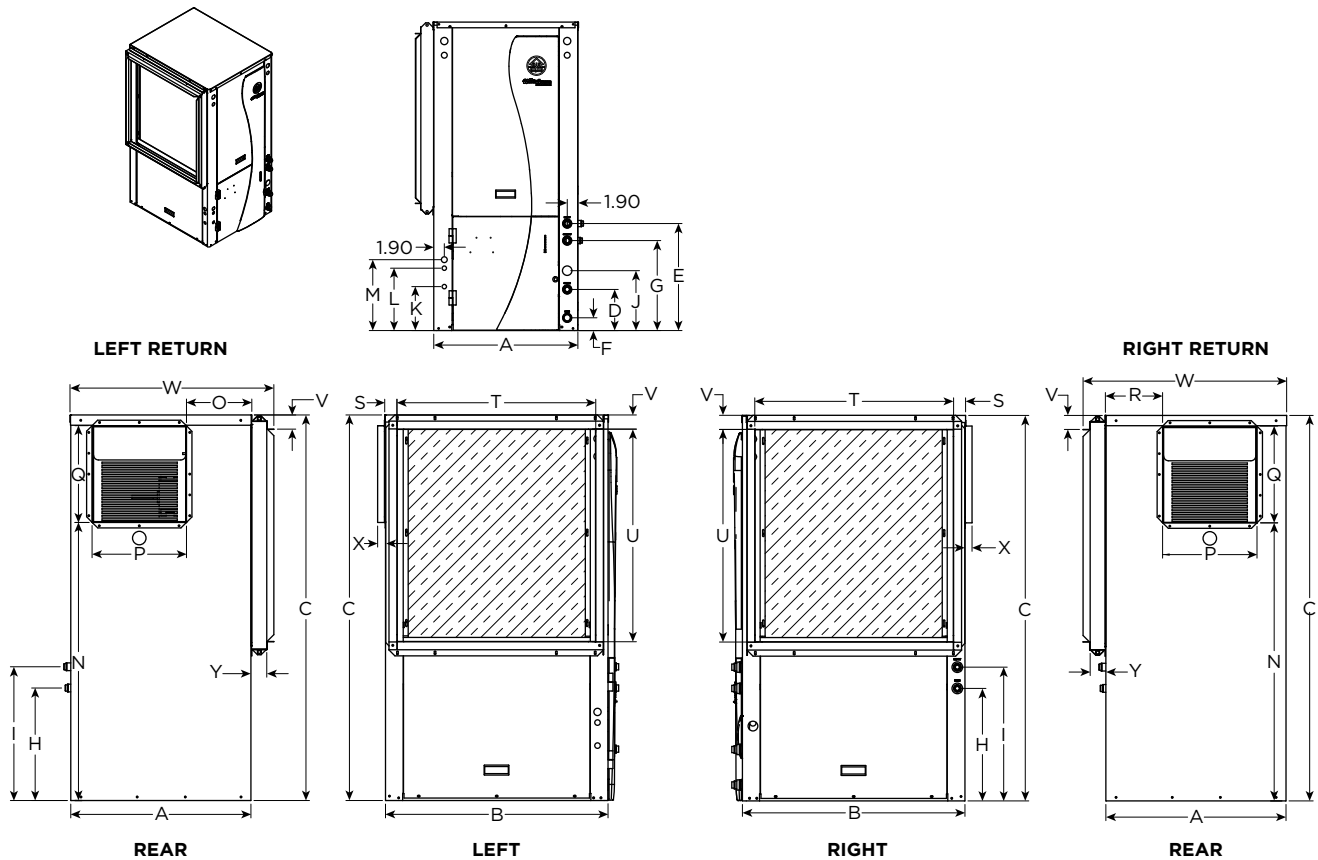
Vertical Topflow Model	Discharge Connection duct flange installed (30.10 in)						Return Connection using std deluxe filter rack (30.10 in)						Misc.	
	N	O	P	Q	R	S	T	U	V	W	X	Y		
			Supply Width	Supply Depth			Return Depth	Return Height						
038	in	6.9	1.1	18.0	18.0	3.8	1.7	28.1	26.0	1.7	28.7	1.0	2.1	
	cm	17.5	2.8	45.7	45.7	9.7	4.3	71.4	66.0	4.3	72.9	2.5	5.3	
049	in	6.9	1.1	18.0	18.0	3.8	1.7	28.1	30.0	1.7	28.7	1.0	2.1	
	cm	17.5	2.8	45.7	45.7	9.7	4.3	71.4	76.2	4.3	72.9	2.5	5.3	
064	in	6.9	1.1	18.0	18.0	3.8	1.7	28.1	34.0	1.7	28.7	1.0	2.1	
	cm	17.5	2.8	45.7	45.7	9.7	4.3	71.4	86.4	4.3	72.9	2.5	5.3	
072	in	6.9	1.1	18.0	18.0	3.8	1.7	28.1	34.0	1.7	28.7	1.0	2.1	
	cm	17.5	2.8	45.7	45.7	9.7	4.3	71.4	86.4	4.3	72.9	2.5	5.3	

Condensate is 3/4 in. PVC female glue socket and is switchable from side to front  
 Unit shipped with deluxe 2 in. (field adjustable to 1 in.) duct collar/filter rack extending from unit 3.25 in. and is suitable for duct connection.  
 Discharge flange is field installed and extends 1 in. [25.4 mm] from cabinet  
 Decorative molding and water connections extend 1.2 in. [30.5 mm] beyond front of cabinet.

12/17/10

# Dimensional Data cont.

## Rear Discharge



Vertical Rear Discharge Model	Overall Cabinet			Water Connections										Electrical Connections			
	A	B	C	D	E	F	G	H	I	J	Loop	Hydronic	HWG	K	L	M	
	Width	Depth	Height	Loop In	Hydronic Out	Hydronic In	Loop Out	HWG In	HWG Out	Condensate	Water FPT	Water FPT	Sweat (I.D.)	Low Voltage	Ext Pump	Power Supply	
049	in.	25.6	31.6	54.4	7.3	18.9	2.3	15.9	15.9	18.9	10.6	1 in.	1 in.	1/2 in.	8.0	11.3	12.8
	cm.	65.0	80.3	138.2	18.5	48.0	5.8	40.4	40.4	48.0	26.9	Swivel	Swivel	Female	20.3	28.7	32.5
064	in.	25.6	31.6	58.4	7.3	18.9	2.3	15.9	15.9	18.9	10.6	1 in.	1 in.	1/2 in.	8.0	11.3	12.8
	cm.	65.0	80.3	148.3	18.5	48.0	5.8	40.4	40.4	48.0	26.9	Swivel	Swivel	Female	20.3	28.7	32.5
072	in.	25.6	31.6	58.4	7.3	18.9	2.3	15.9	15.9	18.9	10.6	1 in.	1 in.	1/2 in.	8.0	11.3	12.8
	cm.	65.0	80.3	148.3	18.5	48.0	5.8	40.4	40.4	48.0	26.9	Swivel	Swivel	Female	20.3	28.7	32.5

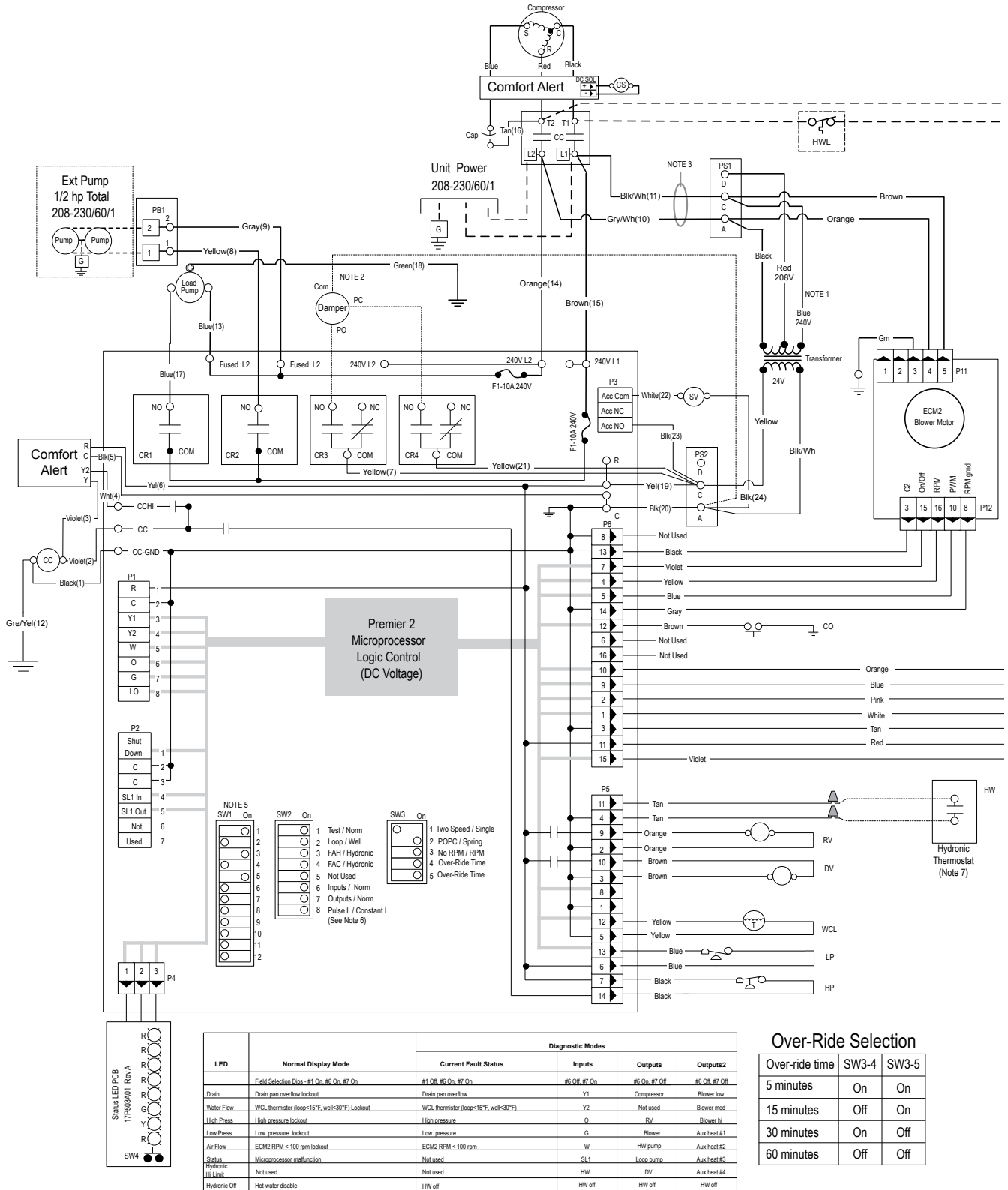
Vertical Rear Discharge Model	Discharge Connection duct flange installed (30.10 in)						Return Connection using std deluxe filter rack (30.10 in)					Misc	
	N	O	P	Q	R	S	T	U	V	W	X	Y	
			Supply Width	Supply Depth			Return Depth	Return Height					
049	in.	39.4	9.1	13.3	13.6	8.1	1.7	28.1	30.0	1.7	28.7	1.0	2.1
	cm.	100.1	23.1	33.8	34.5	20.6	4.3	71.4	76.2	4.3	72.9	2.5	5.3
064	in.	43.4	9.1	13.3	13.6	8.1	1.7	28.1	34.0	1.7	28.7	1.0	2.1
	cm.	110.2	23.1	33.8	34.5	20.6	4.3	71.4	86.4	4.3	72.9	2.5	5.3
072	in.	43.4	9.1	13.3	13.6	8.1	1.7	28.1	34.0	1.7	28.7	1.0	2.1
	cm.	110.2	23.1	33.8	34.5	20.6	4.3	71.4	86.4	4.3	72.9	2.5	5.3

Condensate is 3/4 in. PVC female glue socket and is switchable from side to front  
 Unit shipped with deluxe 2 in. (field adjustable to 1 in.) duct collar/filter rack extending from unit 3.25 in. and is suitable for duct connection.  
 Discharge flange is field installed and extends 1 in. [25.4 mm] from cabinet  
 Decorative molding and water connections extend 1.2 in. [30.5 mm] beyond front of cabinet.

11/2/11

# Wiring Schematics

## 208-230/60/1 ECM



LED	Normal Display Mode	Diagnostic Modes			
		Current Fault Status	Inputs	Outputs	Outputs2
	Field Selection Dips - #1 On, #6 On, #7 On	#1 Off, #6 On, #7 On	#6 Off, #7 On	#6 On, #7 Off	#6 Off, #7 Off
Drain	Drain pan overflow lockout	Drain pan overflow	Y1	Compressor	Blower low
Water Flow	WCL thermostat (loop<15°F, week-30°F) Lockout	WCL thermostat (loop<15°F, week-30°F)	Y2	Not used	Blower med
High Press	High pressure lockout	High pressure	O	RV	Blower hi
Low Press	Low pressure lockout	Low pressure	G	Blower	Aux heat #1
Air Flow	ECM2 RPM < 100 rpm lockout	ECM2 RPM < 100 rpm	W	HW pump	Aux heat #2
Status	Microprocessor malfunction	Not used	SL1	Loop pump	Aux heat #3
Hydronic hi Limit	Not used	Not used	HW	DV	Aux heat #4
Hydronic Off	Hot-water disable	HW off	HW off	HW off	HW off

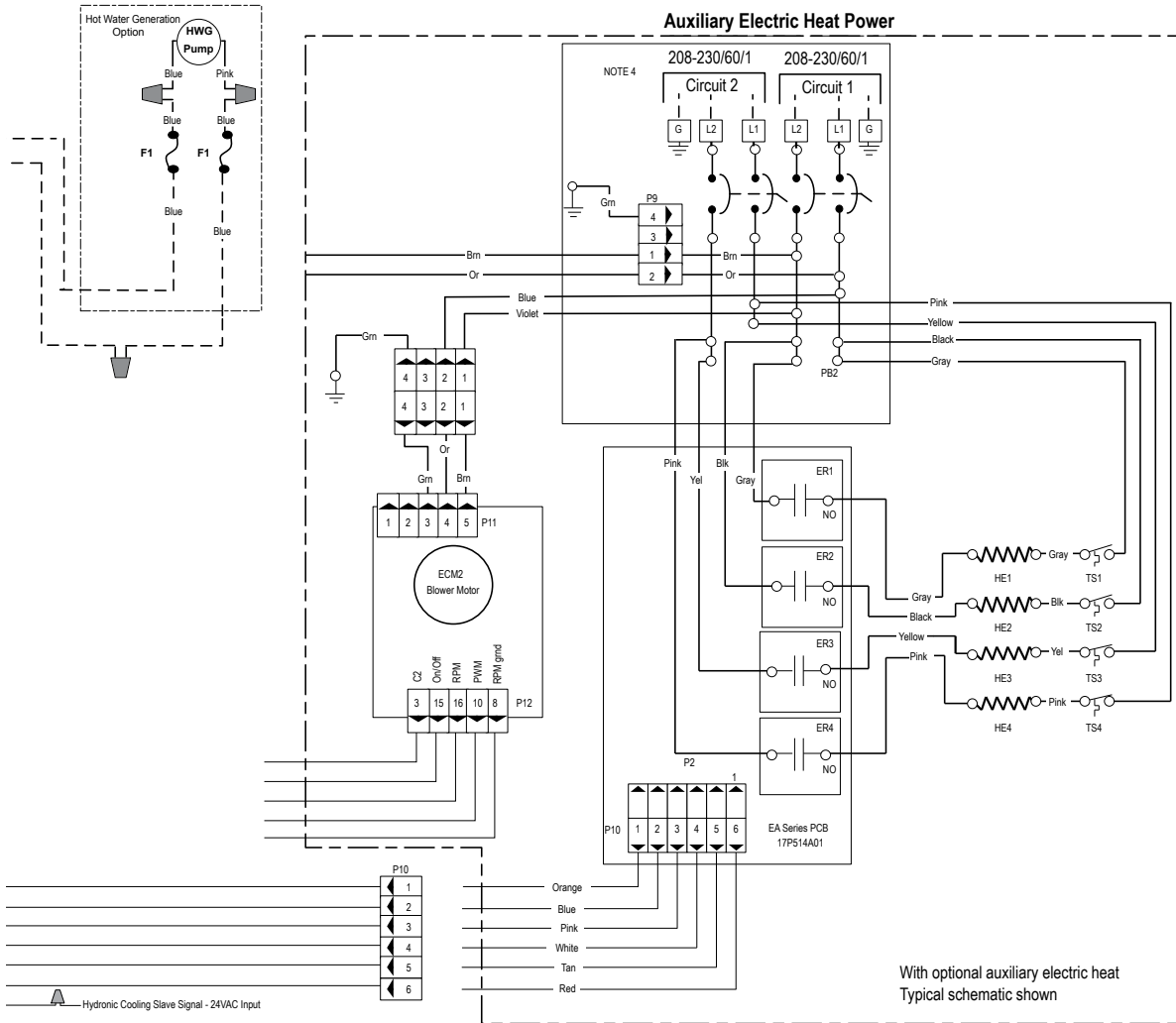
### Over-Ride Selection

Over-ride time	SW3-4	SW3-5
5 minutes	On	On
15 minutes	Off	On
30 minutes	On	Off
60 minutes	Off	Off



# Wiring Schematics cont.

## 208-230/60/1 ECM cont.



### Legend

	Breaker		Thermistor
	Factory Low voltage wiring		Light emitting diode - Green
	Factory Line voltage wiring		Relay coil
	Field low voltage wiring		Capacitor w/ bleed resistor
	Field line voltage wiring		Switch - Condensate overflow
	Optional block		Switch - High pressure
	DC Voltage PCB traces		Switch - Low pressure
	Internal junction		Switch - Hot Water On/Off
	Quick connect terminal		Polarized connector
	Wire nut		
	Field wire lug		
	Ground		
	Relay Contacts- N.O., N.C.		
	Fuse		

CC - Compressor Contactor	PB1, PB2 - Power blocks
CO - Condensate overflow sensor	PR - Pump Relay
CR1 - DHW pump relay	PS - Power strip
CR2 - Loop pump relay	RV - Reversing Valve coil
CR3 - PSC Blower Speed Relay	SW1 - DIP package 12 position
CR4 - PSC Blower Power Relay	SW2 - DIP package 8 position
CS - Compressor Solenoid	SW3 - DIP package 5 position
F1 and F2 - Fuses	SW4 - Hot water pump enable switch
HE - Heater element	TS - Thermal limit switch
HP - High pressure switch	HWL - Hot water limit sensor
ER1 to ER4 - Aux heat stage relays	WCL - Water Coil Limit Sensor
LP - Low pressure switch	

### Operation Logic Data

Operation Logic Table	Heating				Cooling		Hot Water Mode
	STG1	STG2	STG3	EMERG	STG1	STG2	Stg 2 On
Compressor	On	On	On	Off	On	On	On
Reversing Valve	Off	Off	Off	Off	On	On	Off
Loop Pump	On	On	On	Off	On	On	On
Load Pump	Off	Off	Off	Off	Off	Off	On
Aux Heater	Off	Off	Staged	Staged	Off	Off	Off
Acc Relay	On	On	On	Off	On	On	Off
Diverting Valve	Off	Off	Off	Off	Off	Off	On
ECM Speed	On	On	On	On	On	On	Off
T-Stat Signal	Y1	Y1, Y2	Y1, Y2, W	W	Y1, O	Y1, Y2, O	HW
Damper	Off	Off	Off	On	Off	Off	Off
Auxiliary 1 - Out	On	On	On	Off	On	On	On

- ### Notes
- Switch blue and red wires for 208V operation.
  - Typical hook-up shown for power open - power closed damper shown.
  - The blk/wh and gray/wh wires are removed when Aux Heat is installed
  - Use the manufacturer's part number 19P592-01 (jumper bar assembly) when single source power is required.
  - Air Flow Configuration Example: SW1 configured for dip 1 as low, dip 3 as medium, and dip 5 as high speed ECM2 blower.
  - SW2-8 must be in the OFF position for pulsed "L" lockout signal and in the ON position for constant "L" lockout signal.
  - A hydronic input will generate a Y2 compressor call so that compressor only operates in high capacity.

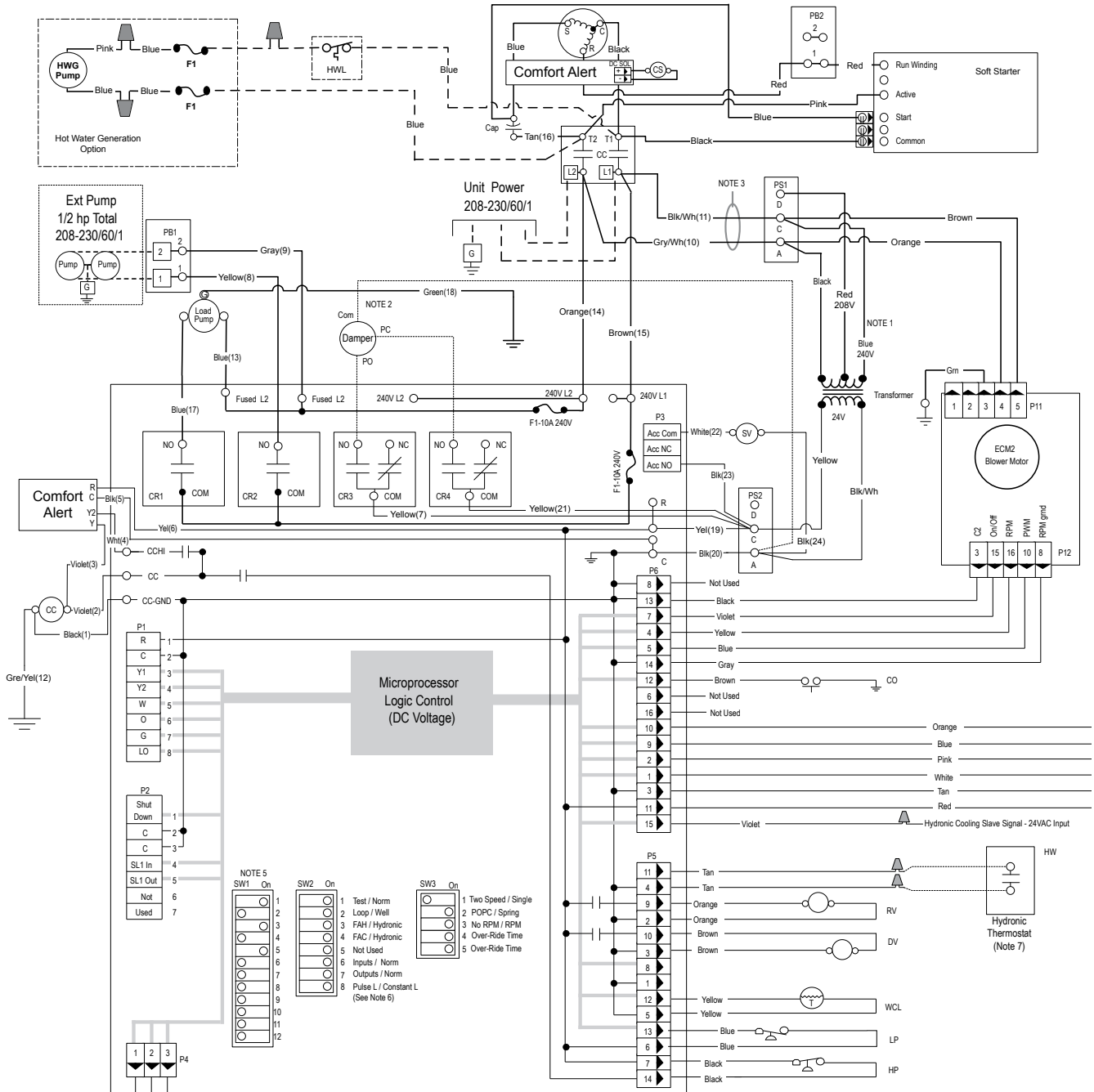
### Comfort Alert Physical Layout

Comfort Alert Status		
LED	Flash Code	Description
Green	Solid	Module Has Power
Red	Solid	Y1 Present But Compressor Not Running
Yellow	Code 1	Not Applicable
	Code 2	Not Applicable
	Code 3	Short Cycling
	Code 4	Locked Rotor
	Code 5	Open Circuit
	Code 6	Open Start Circuit
	Code 7	Open Run Circuit
	Code 8	Welded Contactor
	Code 9	Low Voltage

# Wiring Schematics cont.

## 208-230/60/1 ECM with IntelliStart



LED	Normal Display Mode	Diagnostic Modes			
		Current Fault Status	Inputs	Outputs	Outputs2
	Field Selection Dies - #1 On, #5 On, #7 On	#1 Off, #5 On, #7 On	#5 Off, #7 On	#5 On, #7 Off	#5 Off, #7 Off
Drain	Drain pan overflow lockout	Drain pan overflow	Y1	Compressor	Blower low
Water Flow	WCL thermostat (loop=15°F, wet<30°F) Lockout	WCL thermostat (loop=15°F, wet<30°F)	Y2	Not used	Blower med
High Press	High pressure lockout	High pressure	O	RV	Blower hi
Low Press	Low pressure lockout	Low pressure	G	Blower	Aux heat #1
Air Flow	ECM2 RPM < 100 rpm lockout	ECM2 RPM < 100 rpm	W	HW pump	Aux heat #2
Status	Microprocessor malfunction	Not used	SL1	Loop pump	Aux heat #3
Hydronic SL Limit	Not used	Not used	HW	DV	Aux heat #4
Hydronic Off	Hot-water disable	HW off	HW off	HW off	HW off

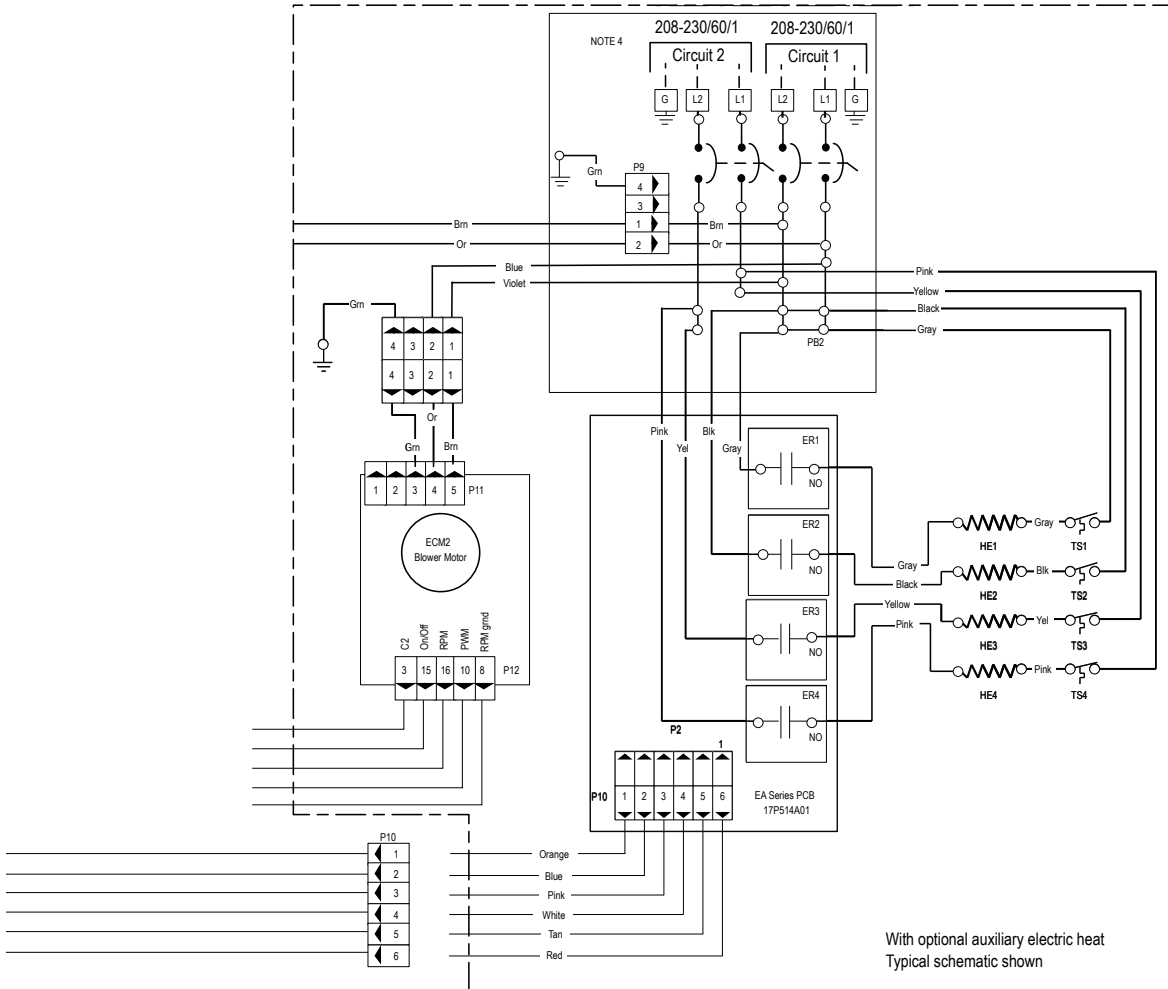
### Over-Ride Selection

Over-ride time	SW3-4	SW3-5
5 minutes	On	On
15 minutes	Off	On
30 minutes	On	Off
60 minutes	Off	Off

# Wiring Schematics cont.

## 208-230/60/1 ECM with IntelliStart cont.

### Auxiliary Electric Heat Power



With optional auxiliary electric heat  
Typical schematic shown

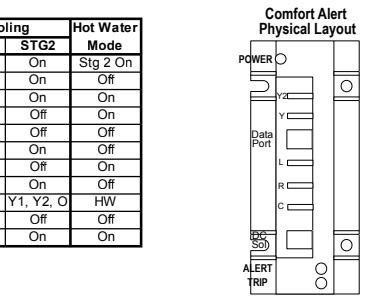
#### Legend

**CC -** Compressor Contactor  
**CO -** Condensate overflow sensor  
**CR1 -** DIW pump relay  
**CR2 -** Loop pump relay  
**CR3 -** PSC Blower Speed Relay  
**CR4 -** PSC Blower Power Relay  
**CS -** Compressor Solenoid  
**F1 and F2 -** Fuses  
**HP -** Heater element  
**HE -** High pressure switch  
**ER1 to ER4 -** Aux heat stage relays  
**LP -** Low pressure switch  
**PB1, PB2 -** Power blocks  
**PR -** Pump Relay  
**PS -** Power strip  
**RW -** Reversing Valve coil  
**SW1 -** DIP package 12 position  
**SW2 -** DIP package 8 position  
**SW3 -** DIP package 5 position  
**SW4 -** Hot water pump enable switch  
**TS -** Thermal limit switch  
**HWL -** Hot water limit sensor  
**WCL -** Water Coil Limit Sensor

#### Operation Logic Data

Operation Logic Table	Heating				Cooling		Hot Water
	STG1	STG2	STG3	EMERG	STG1	STG2	Mode
Compressor	On	On	On	Off	On	On	Stg 2 On
Reversing Valve	Off	Off	Off	Off	On	On	Off
Loop Pump	On	On	On	On	On	On	On
Load Pump	Off	Off	Off	Off	Off	Off	On
Aux Heater	Off	Off	Staged	Staged	Off	Off	Off
Acc Relay	On	On	On	Off	On	On	Off
Diverting Valve	Off	Off	Off	Off	Off	Off	On
ECM Speed	On	On	On	On	On	On	Off
I-Stat Signal	Y1	Y1, Y2	Y1, Y2, W	W	Y1, O	Y1, Y2, O	HW
Damper	Off	Off	Off	On	Off	Off	Off
Auxiliary 1 - Out	On	On	On	Off	On	On	On

- #### Notes
- 1 - Switch blue and red wires for 208V operation.
  - 2 - Typical hook-up shown for power open - power closed damper shown.
  - 3 - The blk/wh and gray/wh wires are removed when Aux Heat is installed
  - 4 - Use the manufacturer's part number 19P592-01 (jumper bar assembly) when single source power is required.
  - 5 - Air Flow Configuration Example: SW1 configured for dip 1 as low, dip 3 as medium, and dip 5 as high speed ECM2 blower.
  - 6 - SW2-8 must be in the OFF position for pulsed "L" lockout signal and in the ON position for constant "L" lockout signal.
  - 7 - A hydronic input will generate a Y2 compressor call so that compressor only operates in high capacity.



#### Comfort Alert Status

LED	Flash Code	Description
Green	Solid	Module Has Power
Red	Solid	Y1 Present But Compressor Not Running
Yellow	Code 1	Not Applicable
	Code 2	Not Applicable
	Code 3	Short Cycling
	Code 4	Locked Rotor
	Code 5	Open Circuit
	Code 6	Open Start Circuit
	Code 7	Open Run Circuit
	Code 8	Welded Contactor
	Code 9	Low Voltage

## Hydronic Section

General guidelines are shown below for component selection and design/installation criteria for the piping system. Local codes supersede any recommendations in this manual.

**Shut off/flow regulation valves:** Use full port ball valves or gate valves for component isolation. If valves are going to be used frequently, ball valves are recommended. Globe valves are designed for flow regulation. Always install globe valves in the correct direction (fluid should enter through the lower body chamber).

**Check valves:** Swing check valves must be installed in the horizontal position with the bonnet of the valve upright. Spring check valves can be mounted in any position. A flow check valve is required to prevent thermo-siphoning (or gravity flow) when the circulator pump is off or when there are two circulators on the same system.

**Storage (Buffer) tank:** A buffer tank is required for all hydronic heating systems using Synergy3D heat pumps. The tank should be sized to provide 2 gallons of storage capacity for every one thousand btuh's of nominal heat pump capacity.

**Pressure relief valve:** Most codes require the use of a pressure relief valve if a closed loop heat source can be isolated by valves. Even if local code does not require this device, WaterFurnace recommends its installation. If the pressure relief valve in the buffer tank is not already rated at 30 psi (207 kPa) maximum pressure, one must be installed. The pressure relief valve should be tested at start up for operation. This valve can also be used during initial filling of the system to purge air. Note that the waste pipe must be at least the same diameter as the valve outlet (never reduce), and valves may not be added to this pipe. The bottom of the pipe must terminate at least 6" (15 cm) above the floor. If the piping is connected to a drain, there must be an air gap.

**Backflow prevention check valves:** Most codes require backflow prevention check valves. Note that a single check valve is not equal to a backflow prevention check valve. Even if local code does not require this device, WaterFurnace recommends its installation. This is particularly important if the system will use antifreeze.

**Pressure reducing valves or feed water valves:** This valve lowers the pressure from the make-up water line to the system. Most are adjustable and directional. A "fast fill" valve is required for initial filling of the system. Some have screens, which must be cleaned after the initial filling. If there is a restriction in the screen, the system could go to 0 psi (0 kPa), potentially causing pumps(s) failure. A valve should be installed on each side of the pressure reducing

valve for servicing. Both valves should have tags reading "Do not shut this valve under normal operation – service valve only".

**Expansion tanks:** Expansion tanks are required on hydronic systems to help absorb the pressure swings as the temperature in the system fluctuates.

**Elbows/tees:** Long radius elbows or two 45° elbows will lower pressure drop. Standard tees have a greater restriction on the "T" portion than tees designed with angled outlet ports.

**Antifreeze:** Antifreeze is required if any of the piping system is located in areas subject to freezing.

**Dielectric unions:** Dielectric unions are recommended whenever connecting two dissimilar metals to one and other to prevent electro-galvanic corrosion.

When using the various types of hydronic heat distribution systems, the temperature limits of the geothermal system must be a major consideration. In new construction, the distribution system can easily be designed with the temperature limits in mind. In retrofits, care must be taken to address the operating temperature limits of the existing distribution system. The maximum storage tank temperature for the Synergy3D is 130°F (54.4°C). Typical in floor radiant systems require much lower temperatures, typically 100°-115°F, which is ideal for the Synergy3D.

The Synergy3D uses an external temperature sensor such as the lower thermostat in a water heater storage tank to control the tank temperature. The thermostat should be wired to the Synergy3D P5 connector wires, P5-11 and P5-4 tan wires. When the tank temperature drops below the thermostat setting the contacts in the thermostat will close and initiate a signal to the Synergy3D to heat water. A storage tank must be used to store the heated water supplied by the Synergy3D. It is not recommended to send heated water from the Synergy3D directly to the hydronic zones since the Synergy3D also has the ability to condition the space with forced air. There must be adequate storage capacity in the storage tank to accommodate the hydronic load while the Synergy3D is operating in forced air mode. The hydronic storage tank should be sized to provide 2 gallons of storage capacity for every one thousand Btu's of nominal heat pump capacity.

Adequate rate of flow (GPM) is very important to system performance and long term reliability. Follow the guidelines for recommended flow and pipe sizing in the Synergy3D Recommendations table.

## Hydronic Section cont.

Be sure to burp the pump. Open the screw 2 turns only in the end of the pump motor (if Grundfos® pumps are used) to allow trapped air to be discharged and to ensure the motor housing has been flooded.

### WaterFurnace Geothermal Storage Tank Thermostat



***Synergy3D must be wired to the thermostat screw terminals. The yellow thermistor wires will not operate with the Synergy3D as they are used with the NSW Series water-to-water.***

## Microprocessor Control

### Startup

The unit will not operate until all the inputs and safety controls are checked for normal conditions. At first power-up, a four minute delay is employed before the compressor is energized.

### Component Sequencing Delays

Components are sequenced and delayed for optimum space conditioning performance.

### Accessory Relay

The accessory relay will be used to control a refrigerant solenoid valve. The accessory relay will turn on when the control is operating in forced air heating, forced air cooling and when there is no active thermostat input. The relay will be off when operating in hot water mode.

### Loop Pump Slaving Signals

A signal between multiple Synergy3D control boards at the inputs and outputs (SL1-In and Out) will provide for remote control of the loop pump on any unit.

### Condensate Overflow Protection

The control board incorporates an impedance sensing liquid sensor at the top of the drain pan. Upon a continuous 30-second sensing of the condensate, compressor operation is suspended (see Fault Retry), and the condensate overflow lockout LED begins flashing.

### Shutdown Mode

A 24VAC **Common** signal to the “shutdown” input on the control board puts the unit into shutdown mode. Compressor, hot water pump, and blower operation are suspended.

### Short Cycle Protection

The control employs a minimum “off” time of four minutes and a minimum “on” time of two minutes for short cycle protection of the compressor.

### Safety Controls

The control receives separate signals for a high pressure switch for safety, a low pressure switch to prevent loss of charge damage, and a low suction temperature thermistor for freeze detection limit. Upon a continuous 30-second measurement of the fault (immediate for high pressure), compressor operation is suspended, the appropriate lockout LED begins flashing. (Refer to the “Fault Retry” section.)

### Testing

The control allows service personnel to shorten most timing delays for faster diagnostics (Refer to Dip Switch description).

### Fault Retry

All faults (except for low RPM faults with the ECM2 blower motor) are retried twice before finally locking the unit out. An output signal is made available for a fault LED at the thermostat. The “fault retry” feature is designed to prevent nuisance service calls.

### Diagnostics

The control board allows all inputs and outputs to be displayed on the LEDs for fast and simple control board diagnosis. (Refer to Dip Switch description).

### Resistance Heat Control (208-230 Units)

The electric heat control module contains the appropriate high-voltage control relays. Control signals energize the relays in the proper sequence, and the LED display board indicates which stages are energized.

### IntelliStart

Some models shall be equipped with an optional IntelliStart. IntelliStart is a single-phase soft starter which reduces the normal start current (LRA) by 60%. This allows the heat pump to more easily go “off-grid.” Using IntelliStart will also provide a substantial reduction in light flicker, reduce startup noise, and improve the compressor’s start behavior. The IntelliStart is self-calibrating and may take several starts to optimize the compressor start behavior.

#### Features:

- Automatic adjustment of the compressor starting current to the available supply voltage —maintaining constant starting torque and current.
- Supply line impedance monitoring and compensation.
- Automatic compensation for residual backpressure in the system.
- Monitoring of supply voltage while compressor is running to prevent motor stalling, causing excessive currents, under low voltage conditions.
- Light flicker reductions of up to 10:1 over LRA under the same conditions.

### ECM2 Airflow Selection DIP Switches (SW1)

A 12-position DIP switch package on the Synergy3D control allows the airflow levels to be set for low, medium and high speed when using the ECM2 blower motor (see Synergy3D Blower Performance table).

## Microprocessor Control cont.

### Heating Operation

#### Heat, 1st Stage (Y1)

The blower motor is started on low speed immediately, the loop pump is energized 5 seconds after the “Y1” input is received, and the compressor is energized on low capacity 10 seconds after the “Y1” input. The blower is switched to medium speed 15 seconds after “Y1” input (ECM only).

#### Heat, 2nd Stage (Y1,Y2) Dual Capacity Units

The second stage compressor will be activated 5 seconds after receiving a “Y2” input as long as the minimum first stage compressor run time of 1 minute has expired. The ECM blower changes from medium to high speed 15 seconds after the “Y2” input. The Comfort Alert will delay the second stage compressor until 5 seconds after it receives a “Y2” from the board.

#### Heat, 3rd Stage (Y1,Y2,W) Dual Capacity Units

The 1st stage of resistance heat is energized 10 seconds after “W” input, and with continuous 3rd stage demand, the second stage of resistance heat will engage after 5 minutes.

#### Emergency Heat (W Only)

Low speed blower and damper output CR3 will be energized immediately after receiving (W only). The first stage auxiliary heater will be energized 10 seconds upon receiving a (W only) and the blower will shift to high speed 15 seconds after receiving a “W” only input. If the “W” input is not removed, the second, third, and fourth auxiliary heat outputs will stage on, one at a time, every two minutes.

### Cooling Operation

#### Cool, 1st Stage (Y1,O)

The blower is started immediately, and the loop pump(s) is energized 5 seconds after the “Y1” input is received. The compressor will be energized (on low capacity for Dual Capacity units) 10 seconds after the “Y1” input. The ECM blower will shift from low to medium speed 15 seconds after the “Y1” input.

#### Cool, 2nd Stage (Y1, Y2, O) Dual Capacity Units

The second stage compressor will be activated 5 seconds after receiving a “Y2” input as long as the minimum first stage compressor run time of 1 minute has expired. The ECM blower changes to high speed 15 seconds after the “Y2” input. The Comfort Alert will delay the second stage compressor until 5 seconds after it receives a “Y2” from the board.

#### Hydronic Cooling Slave Signal (24 vac input on P6-pin 15 violet wire)

The Synergy3D control board must be operating in cooling mode (Y1 and O inputs) or the cooling slave signal is ignored. When “Y1”, and “O” inputs have been received and a cooling slave input from heating/cooling thermostat located in a hydronic heated/force air cooled zone are received the control will activate CR3 relay to open damper(s) which will allow for cooling to occur in zone. When cooling slave input (24VAC) signal is removed the control will turn off the CR3 relay output, if spring damper operation is selected, or activate, the CR4 output if POPC

damper operation is selected. This will close field installed damper(s) located in ductwork. **NOTE:** The control will not operate in forced air cooling and hydronic water heating modes simultaneously.

### Hot Water Operation

After a hot water input is received, the diverting valve, loop pump and load water pump are turned on. Five seconds after hot water input is received the compressor is activated in second stage. Hydronic Mode Operation with Hydronic Priority Setting: If the control receives a demand to heat the space (Y1) from the thermostat during water heating mode operation, the control will engage the first stage auxiliary heat output. The second stage will be energized at five (5) minutes, following the first stage. The third and fourth stages of auxiliary heat will not operate during this mode.

### Blower (G Only)

The blower starts on low speed. Regardless of blower input (G) from thermostat, the blower will remain on low speed for 30 seconds at the end of each heating, cooling or emergency heat cycle.

### Lockout Conditions

During lockout mode the appropriate unit and thermostat lockout LEDs will illuminate. The compressor, loop pump, load water pump and accessory outputs are de-energized. Unless the lockout is caused by an ECM2 low RPM fault, the blower will continue to run on low speed, and if the thermostat calls for heating 3rd stage, emergency heat operation will occur.

Lockout modes can be reset at the thermostat after a five-second waiting period, which restores normal operation but keeps the unit lockout LED illuminated. Comfort Alert faults can not be reset at the thermostat and will not be displayed on the thermostat. Interruption of power to the unit will reset a lockout without a waiting period and clear all lockout LEDs and Comfort Alert faults.

#### High Pressure

This lockout mode occurs when the normally closed safety switch is opened momentarily. >600 PSI

#### Low Pressure

This lockout mode occurs when the normally closed switch is opened for 30 continuous seconds. <40 PSI

#### Freeze Detection Limit (Water Flow)

This lockout mode occurs when the low source water thermistor temperature is at or below the selected point (well 30°F or loop 15°F) for 30 continuous seconds.

#### Blower RPM (ECM2)

The control board monitors blower RPM to sense if the blower is not operating. This lockout mode occurs if the blower RPM falls below the low RPM limit (100 RPM) for 30 continuous seconds.

# Microprocessor Control cont.

## Hydronic Operation

### SW4 (Status Board Switch)

In the OFF position, the hydronic mode is disabled and the damper connected to CR3/CR4 is opened. The switch must be in the ON position to enable the hydronic mode.

**NOTE:** If the status board is not connected to the main control board, the hydronic mode is disabled.



### SW3 (4 and 5 Override Selection DIP Switches)

These DIP switches configure the time that the unit will run in the current mode of operation if it is not the priority mode (SW2 #3 FAH/Hydronics) of operation selected. Example: If the unit is operating in hydronic mode, forced air heat (SW2 #3 is OFF) is the priority. A Y1 call from the FAH zone is present at the MCB. When SW3 numbers 4 and 5 are both in the ON position, the unit will operate in the hydronic mode for five minutes. If the hydronic call is not satisfied within the five minutes, the unit will switch to FAH mode. When FAH is satisfied, the unit will switch back to hydronic. (See Override Selection DIP Switches table.)

## Compressor Monitoring/Comfort Alert

The Comfort Alert displays abnormal compressor conditions through a unique flash code displayed on the module. All fault codes are passive. All compressor alerts are displayed on the module by flashing the yellow Alert LED a specific number of times consecutively followed by a pause, and then repeated. The number of consecutive flashes or "Flash Code" correlates to a specific abnormal

condition. The red "TRIP" LED means there is a thermostat demand signal "Y" present but the compressor is not running. The green "POWER" LED means the module has power. Comfort Alert will not be displayed at the thermostat or on the unit LED status board (only displayed on the Comfort Alert module).

Green "POWER" LED - module has power

Red "TRIP" LED - Thermostat "Y" demand signal is present, but the compressor is not running.

Comfort Alert Flash Codes		
Yellow "ALERT" LED	LED Description	Cause
Flash Code 1	Long Run Time	Not applicable
Flash Code 2	System Pressure Trip	Not applicable
Flash Code 3	Short Cycling	Compressor run time of less than 3 minutes on 4 consecutive cycles
Flash Code 4	Locked Rotor	Four consecutive compressor protector trips indicating compressor won't start
Flash Code 5	Open Circuit	"Y" thermostat demand signal with no compressor current
Flash Code 6	Open Start Circuit	"Y" thermostat demand signal with no current in the start circuit
Flash Code 7	Open Run Circuit	"Y" thermostat demand signal with no current in the run circuit
Flash Code 8	Welded Contactor	Current detected with no "Y" thermostat demand signal present
Flash Code 9	Low Voltage	Less than 17 VAC detected in control circuit

\* Flash code number corresponds to a number of LED flashes, followed by a pause and then repeated.

\* TRIP and ALERT LEDs flashing at the same time indicates control circuit voltage is too low for operation.

\* Reset ALERT flash code by removing 24 VAC power from module.

\* Last ALERT flash code is displayed for 1 minute after module is powered on.

### Resetting Comfort Alert Codes

Alert codes can be reset manually by cycling power off and on to the Comfort Alert module. Alert codes will reset automatically if conditions return to normal.

Flash Code Number	LED Description	Automatic Reset of Alert Codes
Flash Code 1	Long Run Time	Not applicable
Flash Code 2	System Pressure Trip	Not applicable
Flash Code 3	Short Cycling	Four "alert free" on and off cycles to reset automatically
Flash Code 4	Locked Rotor	Four "alert free" on and off cycles to reset automatically
Flash Code 5	Open Circuit	One "alert free" on and off cycles to reset automatically
Flash Code 6	Open Start Circuit	One "alert free" on and off cycles to reset automatically
Flash Code 7	Open Run Circuit	One "alert free" on and off cycles to reset automatically
Flash Code 8	Welded Contactor	One "alert free" on and off cycles to reset automatically
Flash Code 9	Low Voltage	Resets when voltage rises above 19 VAC

\* Reset ALERT flash code by removing 24 VAC power from module.



## Microprocessor Control cont.

### ComforTalk and FaultFlash Thermostats

When the heat pump microprocessor control is configured for ComforTalk or FaultFlash (SW2-8 'off') thermostats the thermostats will flash or display alert codes when a lockout condition is present. SW2-8 in the 'on' position configures the control to operate with typical thermostats (continuous lockout signal).

#### ***FaultFlash Thermostats***

Thermostat Display Lockout Code	Lockout Description
2 Flashes	High Pressure Fault
3 Flashes	Low Pressure Fault
4 Flashes	Not Applicable
5 Flashes	Water Flow Fault
6 Flashes	Not Applicable
7 Flashes	Condensate Fault
8 Flashes	Voltage Out of Range
9 Flashes	RPM Fault

Comfort Alert fault codes can not be displayed on the thermostat module. See the Comfort Alert module to determine the specific flash code for compressor abnormalities.

The tables below show the codes that will be displayed on the different ComforTalk and FaultFlash thermostats. Comfort Alert faults will not be displayed on the thermostat.

#### ***ComforTalk Thermostats***

Thermostat Display Lockout Code	Lockout Description
"High Pressure" or "E2"	High Pressure Fault
"Low Pressure" or "E3"	Low Pressure Fault
"E4"	Not Applicable
"Water Flow" or "E5"	Water Flow Fault
"E6"	Not Applicable
"Condensate" or "E7"	Condensate Fault
"Voltage Range" or "E8"	Voltage Out of Range
"RPM" or "E9"	RPM Fault

These thermostats can be configured to display the lockout condition "text" or error number.

\* A slow flash of 1 second on and off means the heat pump microprocessor SW2-1 is configured for "Test Mode".

Comfort Alert fault codes can not be displayed on the thermostat module. See the Comfort Alert module to determine the specific flash code for compressor abnormalities.

## Microprocessor Control cont.

### Airflow Selection DIP Switches (SW1)

See Blower Performance Data section.

Factory Setup DIP Switches (SW2)				
DIP Switch Number		Description	OFF Position	ON Position
SW2-	1	<b>Service Test Mode</b> Allows field selection of "NORMAL" or "TEST" operational modes. Test mode accelerates most timing functions 16 times to allow faster troubleshooting. Test mode also allows viewing the "CURRENT" status of the fault inputs on the LED display.	Test Mode	Normal Speed Operation
SW2-	2	<b>Freeze Detection Limit</b> Allows field selection of freeze detection thermistor fault sensing for well water (30°F) or antifreeze protected (15°F) earth loops.	Low Loop Water Temperature Sensing Set at 15°F	Low Well Water Temperature Sensing Set at 30°F
SW2-	3	<b>Forced Air Heating/Hydronic Heating</b> This switch allows field selection of "Heating Forced Air Priority" or "Hydronic Priority".	Forced Air Heating Priority	Hydronic Heating Priority
SW2-	4	<b>Forced Air Cooling/Hydronic Heating</b> This switch allows field selection of "Cooling Forced Air Priority" or "Hydronic Priority".	Forced Air Cooling Priority	Hydronic Heating Priority
SW2-	5	<b>Not Used</b>	Not Applicable	Not Applicable
SW2-	6	<b>Diagnostics Inputs</b> Allows viewing the inputs from the thermostat to the control board such as Y1, Y2, O, G, W, HW, SL1-In, on the LED display..	Inputs	Normal
SW2-	7	<b>Diagnostics Outputs</b> Allows viewing the outputs from the control board such as compressor, diverting valve, reversing valve, blower, hot water pump and loop pump on the LED display.	Outputs	Normal
SW2-	8	<b>Thermostat Selection</b> Configures the control for a pulsed lockout signal (ComforTalk and FaultFlash thermostats) or continuous lockout signal (standard thermostat).	Pulse "L" Signal	Continuous "L" Signal

Factory Setup DIP Switches (SW3)				
DIP Switch Number		Description	OFF Position	ON Position
SW3-	1	<b>Dual Capacity/Single Speed</b> Configures the control for single speed compressor operation or dual capacity operation.	Dual Capacity Operation	Single Speed Operation
SW3-	2	<b>POPC/Spring</b> This switch allows field selection of "Power Open, Power Closed" dampers or "Power Open, Spring Close" dampers.	Power Open, Power Close	Power Open, Spring Close
SW3-	3	<b>No RPM/RPM</b> Configures the control to monitor the RPM output of an ECM/ECM2 blower motor. When using Intellizone or a PSC motor, the control should be configured for "NO RPM" sensing.	PSC Blower/RPM Monitoring Disable	ECM-ECM2 Blower/RPM Enabled
SW3-	4	<b>Override Time</b> Configures the control override timings when switching from forced air mode to hydronic mode or vice versa.	See Override Selection table below for timings	See Override Selection table below for timings
SW3-	5	<b>Override Time</b> Configures the control override timings when switching from forced air mode to hydronic mode or vice versa.	See Override Selection table below for timings	See Override Selection table below for timings

LED Status Board DIP Switches (SW4)				
DIP Switch Number		Description	OFF Position	ON Position
SW4-	1	<b>Hydronic Mode</b> Enables and disables hydronic heating mode.	Hydronic Heating Disabled	Hydronic Heating Enabled

### Override Selection DIP Switches

Override Time	SW3-4	SW3-5
5 minutes	On	On
10 minutes	Off	On
30 minutes	On	Off
60 minutes	Off	Off

## Operating Limits

Operating Limits	Cooling		Heating	
	°F	°C	°F	°C
<b>Air Limits</b>				
Minimum Ambient Air	45	7.2	45	7.2
Rated Ambient Air	80	26.7	70	21.1
Max. Ambient Air	100	37.8	85	29.4
Minimum Entering Air	50	10.0	40	4.4
Rated Entering Air db/wb	80.6/66.2	27/19	68	20.0
Maximum Entering Air db/wb	110/83	43/28.3	80	26.7
<b>Water Limits</b>				
Minimum Entering Water	30	-1.1	20	-6.7
Normal Entering Water	50-110	10-43.3	30-70	-1.1
Maximum Entering Water	120	48.9	90	32.2

**NOTES:** Minimum/maximum limits are only for start-up conditions, and are meant for bringing the space up to occupancy temperature. Units are not designed to operate at the minimum/maximum conditions on a regular basis. The operating limits are dependant upon three primary factors: 1) water temperature, 2) return air temperature, and 3) ambient temperature. When any of the factors are at the minimum or maximum levels, the other two factors must be at the normal level for proper and reliable unit operation.

## Operation Logic

	Heating				Cooling		Hot Water Mode
	STG1	STG2	STG3	EMERG	STG1	STG2	
Compressor	On	On	On	Off	On	On	Stg 2 On
Reversing Valve	Off	Off	Off	Off	On	On	Off
Loop Pump	On	On	On	Off	On	On	On
Load Pump	Off	Off	Off	Off	Off	Off	On
Aux Heater	Off	Off	Staged	Staged	Off	Off	Off
Acc Relay	On	On	On	Off	On	On	Off
Diverting Valve	Off	Off	Off	Off	Off	Off	On
ECM Speed	On	On	On	On	On	On	Off
T-Stat Signal	Y1	Y1, Y2	Y1, Y2, W	W	Y1, O	Y1, Y2, O	HW
Damper	Off	Off	Off	On	Off	Off	Off
Auxiliary 1 - Out	On	On	On	Off	On	On	On

## Correction Factor Tables

### Air Flow Corrections (Dual Capacity Part Load)

Airflow		Cooling				Heating		
CFM Per Ton of Clg	% of Nominal	Total Cap	Sens Cap	Power	Heat of Rej	Htg Cap	Power	Heat of Ext
240	60	0.922	0.778	0.956	0.924	0.943	1.239	0.879
275	69	0.944	0.830	0.962	0.944	0.958	1.161	0.914
300	75	0.957	0.866	0.968	0.958	0.968	1.115	0.937
325	81	0.970	0.900	0.974	0.970	0.977	1.075	0.956
350	88	0.982	0.933	0.981	0.980	0.985	1.042	0.972
375	94	0.991	0.968	0.991	0.991	0.993	1.018	0.988
<b>400</b>	<b>100</b>	<b>1.000</b>	<b>1.000</b>	<b>1.000</b>	<b>1.000</b>	<b>1.000</b>	<b>1.000</b>	<b>1.000</b>
425	106	1.007	1.033	1.011	1.008	1.007	0.990	1.010
450	113	1.013	1.065	1.023	1.015	1.012	0.987	1.018
475	119	1.017	1.099	1.037	1.022	1.018	0.984	1.025
500	125	1.020	1.132	1.052	1.027	1.022	0.982	1.031
520	130	1.022	1.159	1.064	1.030	1.025	0.979	1.034

5/30/06

### Air Flow Corrections (Dual Capacity Full Load & Single Speed)

Airflow		Cooling				Heating		
CFM Per Ton of Clg	% of Nominal	Total Cap	Sens Cap	Power	Heat of Rej	Htg Cap	Power	Heat of Ext
240	60	0.922	0.786	0.910	0.920	0.943	1.150	0.893
275	69	0.944	0.827	0.924	0.940	0.958	1.105	0.922
300	75	0.959	0.860	0.937	0.955	0.968	1.078	0.942
325	81	0.971	0.894	0.950	0.967	0.977	1.053	0.959
350	88	0.982	0.929	0.964	0.978	0.985	1.031	0.973
375	94	0.992	0.965	0.982	0.990	0.993	1.014	0.988
<b>400</b>	<b>100</b>	<b>1.000</b>	<b>1.000</b>	<b>1.000</b>	<b>1.000</b>	<b>1.000</b>	<b>1.000</b>	<b>1.000</b>
425	106	1.007	1.034	1.020	1.010	1.007	0.990	1.011
450	113	1.012	1.065	1.042	1.018	1.013	0.983	1.020
475	119	1.017	1.093	1.066	1.026	1.018	0.980	1.028
500	125	1.019	1.117	1.092	1.033	1.023	0.978	1.034
520	130	1.020	1.132	1.113	1.038	1.026	0.975	1.038

5/30/06

### Cooling Capacity Corrections

Entering Air WB °F	Total Clg Cap	Sensible Cooling Capacity Multipliers - Entering DB °F										Power Input	Heat of Rejection
		60	65	70	75	80	80.6	85	90	95	100		
55	0.898	0.723	0.866	1.048	1.185	*	*	*	*	*	*	0.985	0.913
60	0.912		0.632	0.880	1.078	1.244	1.260	*	*	*	*	0.994	0.927
65	0.967			0.694	0.881	1.079	1.085	1.270	*	*	*	0.997	0.972
66.2	0.983			0.655	0.842	1.040	1.060	1.232	*	*	*	0.999	0.986
<b>67</b>	<b>1.000</b>			0.616	0.806	<b>1.000</b>	1.023	1.193	1.330	*	*	<b>1.000</b>	<b>1.000</b>
70	1.053				0.693	0.879	0.900	1.075	1.250	1.404	*	1.003	1.044
75	1.168					0.687	0.715	0.875	1.040	1.261	1.476	1.007	1.141

NOTE: \*Sensible capacity equals total capacity at conditions shown.

11/10/09

### Heating Capacity Corrections

Ent Air DB °F	Heating Corrections		
	Htg Cap	Power	Heat of Ext
45	1.062	0.739	1.158
50	1.050	0.790	1.130
55	1.037	0.842	1.096
60	1.025	0.893	1.064
65	1.012	0.945	1.030
68	1.005	0.976	1.012
<b>70</b>	<b>1.000</b>	<b>1.000</b>	<b>1.000</b>
75	0.987	1.048	0.970
80	0.975	1.099	0.930

11/10/09

## Auxiliary Heat

### Auxiliary Heat Electrical Data

Model	Supply Circuit	Heater Amps		Min Circuit Amp		Max Fuse (USA)		Max Fuse (CAN)		Max CKT BRK	
		208 V	240 V	208 V	240 V	208 V	240 V	208 V	240 V	208 V	240 V
EAL(H)10	Single	34.7	40	53.3	60	60	60	60	60	60	60
EAL(H)15	Single	52.0	60	75	85	80	90	80	90	70	100
	L1/L2	34.7	40	53.3	60	60	60	60	60	60	60
	L3/L4	17.3	20	21.7	25	25	25	25	25	20	30
EAL(H)20	Single	69.3	80	96.7	110	100	110	100	110	100	100
	L1/L2	34.7	40	53.3	60	60	60	60	60	60	60
	L3/L4	34.7	40	43.3	50	45	50	45	50	40	50

All heaters rated single phase 60 cycle and include unit fan load

All fuses type "D" time delay (or HACR circuit breaker in USA)

Vertical rear discharge models use the horizontal (EALH) auxiliary heat kit.

### Auxiliary Heat Ratings

Model	KW		Stages	BTU/HR		Min CFM	Model Compatibility			
	208V	230V		208V	230V		038	049	064	072
EAL(H)10	7.2	9.6	2	24,600	32,700	1100	•	•	•	•
EAL(H)15	10.8	14.4	3	36,900	49,100	1250	•	•	•	•
EAL(H)20	14.4	19.2	4	49,200	65,500	1500		•	•	•

**NOTES:** High blower tap setting must be above the minimum CFM for the heater selected.

Vertical rear discharge models use the horizontal (EALH) auxiliary heat kit.

## Blower Performance Data

MODEL	MAX ESP	AIR FLOW DIP SWITCH SETTINGS											
		1	2	3	4	5	6	7	8	9	10	11	12
038	0.50	650	750 L	850	1000	<b>1100 M</b>	<b>1200</b>	<b>1300 H</b>	<b>1400</b>	<b>1500</b>			
038 w/1hp*	0.75	800 L	1000	<b>1100 M</b>	<b>1300 H</b>	<b>1500</b>	<b>1600</b>	1800					
049	0.50	650	800 L	900	1050	1150	<b>1250</b>	<b>1350 M</b>	<b>1450</b>	<b>1550 H</b>			
049 w/1hp*	0.75	800 L	900	1000	1200	<b>1400 M</b>	<b>1600 H</b>	<b>1700</b>	<b>1850</b>	2000	2200	2300	2400
064	0.75	800	950 L	1100	1300	<b>1500 M</b>	<b>1750</b>	<b>1950 H</b>	<b>2100</b>	<b>2300</b>			
072	0.75	800	950 L	1100	1300	<b>1500 M</b>	<b>1750</b>	<b>1950</b>	<b>2100 H</b>	<b>2300</b>			

Factory settings are at recommended L-M-H DIP switch locations

M-H settings MUST be located within boldface CFM range

Lowest and Highest DIP switch settings are assumed to be L and H respectively

CFM is controlled within ±5% up to the maximum ESP

Max ESP includes allowance for wet coil and standard filter

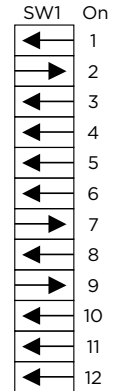
3/18/08

A 12-position DIP switch package on the Synergy3D control allows the airflow levels to be set for Low, Medium and High speed when using the ECM2 blower motor.

Only three of the DIP switches can be in the “On” position. The first “On” switch (the lowest position number) determines the “Low Speed Blower” setting. The second “On” switch determines the “Medium Speed Blower” setting, and the third “On” switch determines the “High Speed Blower” setting.

The example to the right shows SW1 on the Synergy3D control board configured for the following SDVO49 airflow settings:

- Low Speed Blower: 800 CFM
- Medium Speed Blower: 1350 CFM
- High Speed Blower: 1550 CFM



## Startup

### Before powering unit, check the following:

- Fuses, breakers and wire size are correct and match the name plate.
  - Low voltage wiring is complete.
  - Piping has been completed and the water system is cleaned and flushed.
  - Air is purged from the closed loop system.
  - Air is purged from buffer tank, hydronic system isolation valves are open, and water control valves or loop pumps are wired.
  - Condensate line is open and correctly pitched.
  - Black/white and gray/white wires in unit control box have been removed if auxiliary heat has been installed.
  - DIP switches are set correctly.
  - Blower rotates freely and foam shipping support has been removed.
  - Blower speed is correct (DIP switch setting).
  - Air filter is clean and in position.
  - Service/access panels are in place.
  - Return air temperature is between 60-80°F in heating and 70-95°F in cooling.
- Air coil is clean.

### Hydronic Startup Instructions

1. Initiate a control signal to place the unit in the hydronic heating mode. Heating setpoint must be above the water temperature of the buffer tank and/or load side water loop.
2. Be sure that the water control valve or loop pumps are activated.
3. The compressor and load side circulating pump will energize after a time delay.
4. Using a digital thermometer measure the load side water entering the Synergy3D unit.

**NOTE:** Ensure that the sensing probe is in contact with copper piping and that it is well insulated to prevent measurement errors due to ambient room temperature. Allow 2-3 minutes before measurement for best results.

5. Using a digital thermometer, measure the load-side water temperature leaving the Synergy3D unit. Refer to Operating Parameters table and compare measured temperature rise with data.
6. Adjust the heating setpoint below the water temperature of the buffer tank and/or load side water. Verify that the compressor, load side circulating pump and water control valve or loop pumps deactivate.
7. During test, check for excessive vibration, noise or water leaks. Correct or repair as required.
8. Set system to desired normal operating temperature to maintain desired comfort level.

9. Instruct the owner/operator in the proper operation of the hydronic temperature control and system maintenance.

### Forced Air Startup Instructions

**NOTE:** On initial power-up a four-minute time delay will occur.

1. Initiate a control signal to energize the blower motor. Check blower operation.
2. Initiate a control signal to place the unit in the cooling mode. Cooling setpoint must be set below room temperature.
3. First stage cooling will energize after a time delay.
4. Be sure that the compressor and water control valve or loop pumps are activated.
5. Verify that the water flow rate is correct by measuring the pressure drop through the heat exchanger using the P/T plugs and comparing to water Pressure Drop table.
6. Check the temperature of both the supply and discharge water. Refer to Operating Parameters tables.
7. Check for an air temperature drop of 15° to 25° F across the air coil, depending on the blower speed and entering water temperature. Refer to Operating Parameters tables.
8. Adjust the cooling setpoint above the room temperature and verify that the compressor and water valve or loop pumps deactivate.
9. Initiate a control signal to place the unit in the heating mode. Heating setpoint must be set above room temperature.
10. First stage heating will energize after a time delay.
11. Check for an air temperature rise of 20° to 35° F across the air coil, depending on the blower speed and entering water temperature. Refer to Operating Parameters tables.
12. If auxiliary electric heaters are installed, adjust the heating setpoint until the electric heat banks are sequenced on. All stages of the auxiliary heater should be sequenced on when the thermostat is in the "Emergency Heat" mode. Check amperage of each element.
13. Adjust the heating setpoint below room temperature and verify that the compressor and water valve or loop pumps deactivate.
14. During all testing, check for excessive vibration, noise or water leaks. Correct or repair as required.
15. Set system to desired normal operating mode and set temperature to maintain desired comfort level.
16. Instruct the owner/operator in the proper operation of the thermostat and system maintenance.

# Synergy3D Startup and Troubleshooting Form

Company Name: \_\_\_\_\_ Company Phone No: \_\_\_\_\_  
 Technician Name: \_\_\_\_\_ Date: \_\_\_\_\_  
 Model No: \_\_\_\_\_ Serial No: \_\_\_\_\_  
 Owner's Name: \_\_\_\_\_ Open or Closed Loop: \_\_\_\_\_  
 Installation Address: \_\_\_\_\_ Installation Date: \_\_\_\_\_

Check One

Start up/Check-out for new installation     Troubleshooting    Problem: \_\_\_\_\_

1. FLOW RATE IN GPM (SOURCE SIDE HEAT EXCHANGER)

Water In Pressure: a. \_\_\_\_\_ PSI  
 Water Out Pressure: b. \_\_\_\_\_ PSI  
 Pressure Drop = a - b c. \_\_\_\_\_ PSI  
 Convert Pressure Drop to Flow Rate  
 (refer to *Pressure Drop* table) d. \_\_\_\_\_ GPM

2. TEMPERATURE RISE OR DROP ACROSS SOURCE SIDE HEAT EXCHANGER

	COOLING	HEATING
Water In Temperature:	e. _____ °F	e. _____ °F
Water Out Temperature:	f. _____ °F	f. _____ °F
Temperature Difference:	g. _____ °F	g. _____ °F

3. TEMPERATURE RISE OR DROP ACROSS AIR COIL

	COOLING	HEATING
Supply Air Temperature:	h. _____ °F	h. _____ °F
Return Air Temperature:	i. _____ °F	i. _____ °F
Temperature Difference:	j. _____ °F	j. _____ °F

4. HEAT OF REJECTION (HR) / HEAT OF EXTRACTION (HE) CALCULATION

HR or HE = Flow Rate x Temperature Difference x Brine Factor\*  
 d. (above) x g. (above) x 485 for Methanol or Environol, 500 for water\*  
 Heat of Extraction (Heating Mode) = \_\_\_\_\_ btu/hr  
 Heat of Rejection (Cooling Mode) = \_\_\_\_\_ btu/hr  
 Compare results to Capacity Data Tables

Note: Steps 5 through 8 need only be completed if a problem is suspected

5. WATTS

	COOLING	HEATING	HYDRONIC
Volts:	m. _____ VOLTS	m. _____ VOLTS	m. _____ VOLTS
Total Amps (Comp. + Fan):	n. _____ AMPS	n. _____ AMPS	n. _____ AMPS
Watts = m. x n. x 0.85	o. _____ WATTS	o. _____ WATTS	o. _____ WATTS

6. CAPACITY

Cooling Capacity = HR. - (o. x 3.413)                      p. \_\_\_\_\_ btu/hr  
 Heating Capacity = HE. + (o. x 3.413)                      p. \_\_\_\_\_ btu/hr

7. EFFICIENCY

Cooling EER = p. / o.    q. \_\_\_\_\_ EER  
 Heating COP = p. / (o. x 3.413)                              q. \_\_\_\_\_ COP

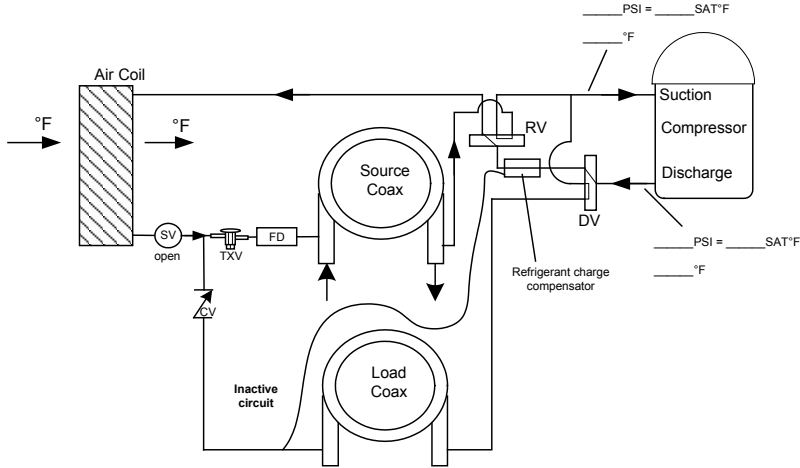
8. SUPERHEAT (S.H.) / SUBCOOLING (S.C.)

	COOLING	HEATING	HYDRONIC
Suction Pressure:	r. _____ PSI	r. _____ PSI	r. _____ PSI
Suction Saturation Temperature:	s. _____ °F	s. _____ °F	s. _____ °F
Suction Line Temperature:	t. _____ °F	t. _____ °F	t. _____ °F
Superheat = t. - s.	u. _____ °F	u. _____ °F	u. _____ °F
Head Pressure:	v. _____ PSI	v. _____ PSI	v. _____ PSI
High Pressure Saturation Temp.:	w. _____ °F	w. _____ °F	w. _____ °F
Liquid Line Temperature*:	x. _____ °F	x. _____ °F	x. _____ °F
Subcooling = w. - x.	y. _____ °F	y. _____ °F	y. _____ °F

\* Note: Liquid line is between the source coax and the expansion valve in the cooling mode; between the air coil and the expansion valve in the heating mode; between hot water (load) coax and txv in hot water mode.



## Heating Cycle Analysis

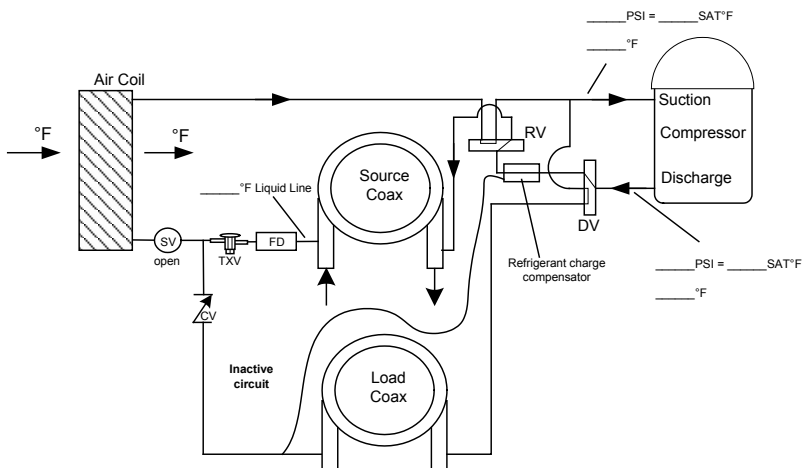


Unit Amp Draw _____
Line Voltage _____
Loop: _____ Open _____ Closed
Subcooling _____
Superheat _____

Entering Source Water _____ $^{\circ}\text{F}$
Entering Water Pressure Drop _____ PSI
Leaving Source Water _____ $^{\circ}\text{F}$
Leaving Water Pressure Drop _____ PSI

NOTE: Do not attach refrigerant gauges unless a problem is suspected!

## Cooling Cycle Analysis

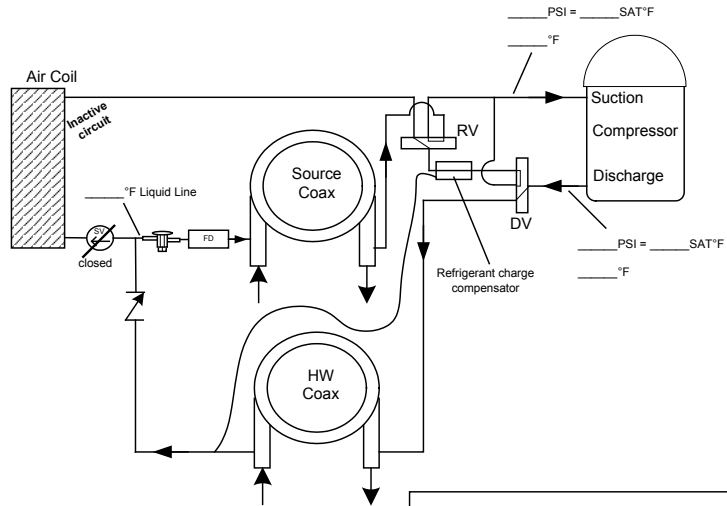


Unit Amp Draw _____
Line Voltage _____
Loop: _____ Open _____ Closed
Subcooling _____
Superheat _____

Entering Source Water _____ $^{\circ}\text{F}$
Entering Water Pressure Drop _____ PSI
Leaving Source Water _____ $^{\circ}\text{F}$
Leaving Water Pressure Drop _____ PSI

NOTE: Do not attach refrigerant gauges unless a problem is suspected!

# Hot Water Cycle Analysis



Unit Amp Draw _____
Line Voltage _____
Loop: _____ Open _____ Closed
Subcooling _____
Superheat _____

Entering Source Water _____ °F
Entering Water Pressure Drop _____ PSI
Leaving Source Water _____ °F
Leaving Water Pressure Drop _____ PSI
Entering Load Water _____ °F
Leaving Load Water _____ °F

NOTE: Do not attach refrigerant gauges unless a problem is suspected!

# Operating Parameters

**Synergy3D 1st Stage Operating Parameters 038-072**

EWT °F	Water Flow (GPM/ Ton)	Forced Air Cooling						Forced Air Heating								
		Suction Pressure PSIG	Discharge Pressure PSIG	Super-heat °F	Sub-cooling °F	Water Temp Rise °F	Air Temp Drop °F DB	Suction Pressure PSIG	Discharge Pressure PSIG	Super-heat °F	Sub-cooling °F	Water Temp Rise °F	Air Temp Drop °F DB			
20	1.5	Operation Not Recommended						Operation Not Recommended								
	2.25													57-64		
30	1.5	Operation Not Recommended						Operation Not Recommended								
	2.25													108-113	141-178	22° - 40°
50	1.5	141-156	170-222	9° - 19°	7° - 18°	8-15	18-25	125-136	271-320	10° - 17°	4° - 17°	4 - 10		21-29		
	2.25	130-146	188-224	7° - 17°	7° - 18°	7-12	22-26	107-122	288-326	7° - 15°	4° - 17°	4 - 9		20-29		
70	1.5	152-162	232-242	7° - 15°	8° - 18°	7-18	18-23	163-185	301-357	12° - 21°	4° - 17°	6 - 10		22-28		
	2.25	139-151	247-281	7° - 14°	8° - 18°	6-14	18-25	147-162	321-368	9° - 13°	4° - 17°	5 - 9		28-36		
90	1.5	155-168	311-335	7° - 18°	9° - 18°	8-19	17-21	195-215	320-392	12° - 24°	2° - 14°	8 - 12		23-32		
	2.25	141-155	327-361	6° - 14°	9° - 18°	9-15	18-23	177-202	351-398	9° - 18°	2° - 14°	6-10		32-42		
110	1.5	Operation Not Recommended						Operation Not Recommended								
	2.25													145-164	421-453	6° - 12°
3.0	133-149	439-481	6° - 12°	10° - 20°	7-11	18-22	Operation Not Recommended									
120	1.5	Operation Not Recommended											Operation Not Recommended			
	2.25							145-158	481-511	6° - 12°	10° - 20°	8-14				
3.0	139-151	491-528	6° - 12°	10° - 20°	5-12	17-21	Operation Not Recommended									

**NOTES:** Based on Nominal 400 cfm per ton airflow and 70°F EAT heating and 80/67°F EAT cooling  
Cooling air and water numbers can vary greatly with changes in humidity  
No Hot Water Generator

**Synergy3D 2nd Stage Operating Parameters 038-072**

EWT °F	Water Flow (GPM/ Ton)	Forced Air Cooling						Forced Air Heating								
		Suction Pressure PSIG	Discharge Pressure PSIG	Super-heat °F	Sub-cooling °F	Water Temp Rise °F	Air Temp Drop °F DB	Suction Pressure PSIG	Discharge Pressure PSIG	Super-heat °F	Sub-cooling °F	Water Temp Rise °F	Air Temp Drop °F DB			
20	1.5	Operation Not Recommended						Operation Not Recommended								
	2.25													57-64		
30	1.5	Operation Not Recommended						Operation Not Recommended								
	2.25													118-114	144-182	22° - 40°
50	1.5	144-159	172-225	9° - 19°	7° - 18°	8-15	18-25	127-139	273-325	10° - 17°	4° - 17°	4 - 9		21-29		
	2.25	133-149	191-228	7° - 17°	7° - 18°	7-12	22-26	111-126	292-330	6° - 15°	4° - 17°	4 - 8		20-29		
70	1.5	155-166	234-246	8° - 15°	8° - 18°	7-16	18-23	166-189	305-361	12° - 21°	4° - 17°	6 - 10		22-28		
	2.25	142-155	253-289	7° - 14°	8° - 18°	6-13	18-25	151-168	326-371	6° - 13°	4° - 17°	5 - 9		28-36		
90	1.5	157-170	313-338	7° - 18°	9° - 18°	8-19	17-21	198-219	322-398	12° - 24°	2° - 14°	8 - 12		23-32		
	2.25	147-159	331-365	7° - 14°	9° - 18°	6-13	18-23	181-206	355-402	9° - 18°	2° - 14°	6-10		32-42		
110	1.5	Operation Not Recommended						Operation Not Recommended								
	2.25													148-167	425-458	7° - 12°
3.0	143-157	444-485	6° - 12°	10° - 20°	7-11	18-22	Operation Not Recommended									
120	1.5	Operation Not Recommended											Operation Not Recommended			
	2.25							149-160	487-519	7° - 12°	10° - 20°	8-19				
3.0	144-156	496-534	6° - 12°	10° - 20°	5-12	17-21	Operation Not Recommended									

**NOTES:** Based on Nominal 400 cfm per ton airflow and 70°F EAT heating and 80/67°F EAT cooling  
Cooling air and water numbers can vary greatly with changes in humidity  
No Hot Water Generator

**Synergy3D 038-072**

EWT °F	80°F ELT				100°F ELT				120°F ELT			
	Suction Pressure PSIG	Discharge Pressure PSIG	Super-heat °F	Sub-cooling °F	Suction Pressure PSIG	Discharge Pressure PSIG	Super-heat °F	Sub-cooling °F	Suction Pressure PSIG	Discharge Pressure PSIG	Super-heat °F	Sub-cooling °F
30	69-82	275-311	9° - 17°	10° - 19°	71-84	368-407	8° - 15°	10° - 19°	73-88	462-502	10° - 19°	11° - 19°
50	103-117	288-327	9° - 18°	13° - 20°	106-122	380-419	8° - 16°	13° - 20°	110-124	472-512	7° - 14°	9° - 20°
70	139-153	300-343	11° - 17°	15° - 24°	142-157	394-432	8° - 17°	15° - 24°	148-162	483-523	8° - 15°	7° - 24°

**NOTES:** Water Heating mode allows only high capacity compressor operation.  
No Hot Water Generator

## Troubleshooting

### Standard Microprocessor Controls

To check the unit control board for proper operation:

1. Disconnect thermostat wires at the control board.
2. Jumper the desired test input (Y1, Y2, W, O or G) to the R terminal to simulate a thermostat signal. To simulate a hot water call, jumper tan wires 11 and 14 on P5 connector.
3. If control functions properly:
  - Check for thermostat and field control wiring (use the diagnostic inputs mode).
4. If control responds improperly:
  - Ensure that component being controlled is functioning (compressor, blower, reversing valve, etc.).
  - Ensure that wiring from control to the component is functioning (refer to the LED Definition table below and use the diagnostic outputs mode).
  - If steps above check properly, replace unit control.

### LED Definitions and Diagnostics

#### Standard Microprocessor

LED	NORMAL DISPLAY MODE		DIAGNOSTIC MODES							
			CURRENT FAULT STATUS		INPUTS		OUTPUTS 1		OUTPUTS 2	
	Field Selection DIPS									
	SW2-	1 On	SW2-	1 Off	SW2-	1 NA	SW2-	1 NA	SW2-	1 NA
	SW2-	6 On	SW2-	6 On	SW2-	6 Off	SW2-	6 On	SW2-	6 Off
	SW2-	7 On	SW2-	7 On	SW2-	7 On	SW2-	7 Off	SW2-	7 Off
<b>Drain</b>	Drain Pan Overflow Lockout		Drain Pan Overflow		Y1		Compressor (On or Low)		Blower Low	
<b>Water Flow</b>	FD Thermistor (Loop <15° F, Well<30°F) Lock-out		FD Thermistor (Loop <15° F, Well<30°F)		Y2		Compressor (On or High)		Blower Medium	
<b>High Pressure</b>	High Pressure >600 PSI Lockout		High Pressure >600		O		Reversing Valve		Blower High	
<b>Low Pressure</b>	Low Pressure <40 PSI Lockout		Low Pressure <40		G		Blower		Aux Heat 1	
<b>Airflow</b>	ECM2 RPM <100 RPM		ECM2 RPM <100 RPM		W		HW Pump		Aux Heat 2	
<b>Status</b>	Microprocessor Malfunction		Not Used		SL1		Loop Pump(s)		Aux Heat 3	
<b>DHW Limit</b>	Not Used		Not Used		HW		DV		Aux Heat 4	
<b>DHW Off</b>	Hot-Water Disable		HW Off		HW Off		HW Off		HW Off	

### Refrigerant Systems

To maintain sealed circuit integrity, do not install service gauges unless unit operation appears abnormal. Compare the change in temperature on the air side as well as the water side to the information found in the Operation Parameters tables. If the unit's performance is not within the ranges listed, and the airflow and water flow are known to be correct, gauges should then be installed and superheat and subcooling numbers calculated. If superheat and subcooling are outside recommended ranges, an adjustment to the refrigerant charge may be necessary.

**NOTE:** Refrigerant tests must be made with hot water generator turned "OFF". Verify that air and water flow rates are at proper levels before servicing the refrigerant circuit.

## Preventative Maintenance

---

### Water Coil Maintenance

1. Keep all air out of the water. An open loop system should be checked to ensure that the well head is not allowing air to infiltrate the water line. Lines should always be airtight.
2. Keep the system under pressure at all times. It is recommended in open loop systems that the water control valve be placed in the discharge line to prevent loss of pressure during off cycles. Closed loop systems must have positive static pressure.

**NOTE:** On open loop systems, if the installation is in an area with a known high mineral content (125 PPM or greater) in the water, it is best to establish with the owner a periodic maintenance schedule so the coil can be checked regularly. Should periodic coil cleaning be necessary, use standard coil cleaning procedures which are compatible with either the cupronickel or copper water lines. Generally, the more water flowing through the unit the less chance for scaling.

### Other Maintenance

#### Filters

Filters must be clean to obtain maximum performance. They should be inspected monthly under normal operating conditions and be replaced when necessary. Units should never be operated without a filter.

### Condensate Drain

In areas where airborne bacteria produce a slime in the drain pan, it may be necessary to treat chemically to minimize the problem. The condensate drain can pick up lint and dirt, especially with dirty filters. Inspect twice a year to avoid the possibility of overflow.

### Blower Motors

ECM blower motors are equipped with sealed ball bearings and require no periodic oiling.

PSC blower motors should only be lubricated if dry operation is suspected.

### Hot Water Generator Coil

See Water Coil Maintenance section.

### Air Coil

The air coil must be cleaned to obtain maximum performance. Check once a year under normal operating conditions and, if dirty, brush or vacuum (with a brush attachment) clean. Care must be taken not to damage the aluminum fins while cleaning.



**CAUTION:** Fin edges are sharp.

## Replacement Procedures

---

### Obtaining Parts

When ordering service or replacement parts, refer to the model number and serial number of the unit as stamped on the serial plate attached to the unit. If replacement parts are required, mention the date of installation of the unit and the date of failure, along with an explanation of the malfunctions and a description of the replacement parts required.

### In-Warranty Material Return

Material may not be returned except by permission of authorized warranty personnel. Contact your local distributor for warranty return authorization and assistance.

# Service Parts List

Part		Synergy3D Dual Capacity Vertical Units			
		038	049	064	072
Compressor	Compressor	34P573-01	34P574-01	34P575-01	34P586-01
	Run Capacitor	16P002D20	16P002D21	16P002D24	
	Sound Jacket	92P504A16			
	Power Harness	11P781-01			
	Solenoid Harness	11P782-01			
Motor & Blower	Blower Assembly	54S515B01		54S516B01	
	ECM Motor	14P516B01		14P517B01	
	Oversized Blower Assembly	54S516B01		N/A	
	Blower & Housing	53P501B01			
	ECM Harness	11P792-01			
	ECM Power Harness	11P585B03			
Refrigeration Components HW Pump	Air Coil	61S605-02	61S606-02	61S647-02	
	Source Coax copper	62P574-01	62P543-04		
	Load Coax copper	62P574-01	62P543-04		
	Source Coax cupronickel	62P574-02	62P543-03		
	Load Coax cupronickel	62P574-02	62P543-03		
	TXV Part Number	33P605-10	33P605-01	33P605-07	33P605-07
	Reversing Valve	33P503-05	33P526-04		
	Diverting Valve	33P503-05	33P526-04		
	Filter Drier	36P500B01	36P500B02		
	Refrigerant Charge Compensator	36P512-01			
	*Hot Water Generator	62P516-05	62P516-03		
	Check Valve	33P589B02	33P589B03		
	Solenoid Valve	33P575-01			
Hyrdonic Load Pump	24P002A03				
Electrical	Control Box Assembly	13S826-01	13S826-02	13S826-03	
Sensors & Safeties	Comfort Alert	19P571-02	19P571-02	19P571-02	
	Contactora	13P004A03	13P004A03	13P004A03	13P004A03
	Transformer	15P501B01	15P501B01	15P501B01	15P501B01
	3 Pole Power Block	12P503-06	12P503-06	12P503-06	12P503-06
	2 Pole Screw Term. Block	12P500A01	12P500A01	12P500A01	12P500A01
	Status Light Board	17P503-02	17P503-02	17P503-02	17P503-02
	Harness-Status Light Board	11P783-01	11P783-01	11P783-01	11P783-01
	Schematic	97P789-01			
	Wire Harness Low Voltage Comp Cabinet	11P792-02			
	Synergy Board	17P513-08			
Freeze Detection Thermistor	12P505B03				
Miscellaneous	High Pressure Switch	35P506B02	35P506B02	35P506B02	35P506B02
	Low Pressure Switch	35P506B01	35P506B01	35P506B01	35P506B01
	Plastic Top Wave	99P515-01	99P515-02	99P515-03	
	Plastic Bottom Wave	99P516-02			
	Installation manual	IM130OYS			
	Air filter	59P509-08	59P509-07	59P509-06	

NOTES: Part numbers subject to change.

\* Hot Water Generator option does not include an internal pump or HW thermistor (12P505B02). A DPK5 will need to be ordered separately for the pump kit.

3/26/11





Manufactured by  
WaterFurnace International, Inc.  
9000 Conservation Way  
Fort Wayne, IN 46809  
[www.waterfurnace.com](http://www.waterfurnace.com)

Product:	<b>Synergy3D</b>
Type:	Geothermal Heat Pump with Water Heating for Radiant Floor Applications
Size:	3-6 Ton
Document:	Installation Manual

IM1300YS 01/12